GOVERNMENT OF ANAMBRA STATE
Federal Republic of Nigeria



PLATFORM HANDBOOK · 2026 EDITION

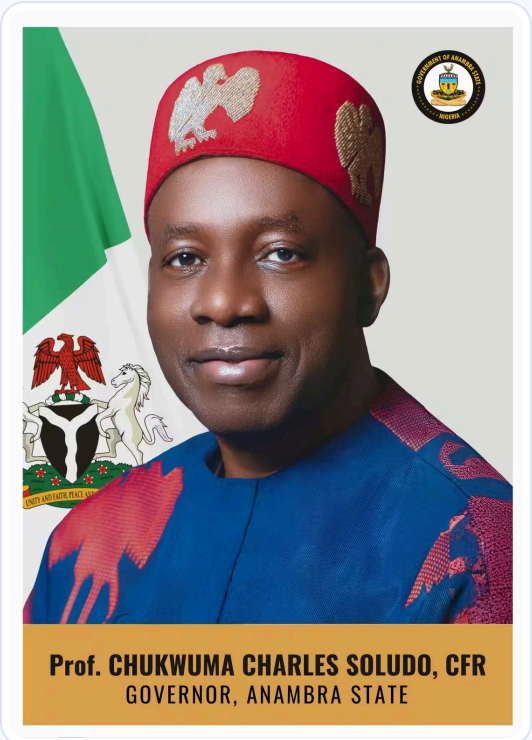
Digital Anambra

The live platforms and websites of the Anambra State Government, and the one intelligence that supports them.

33 platforms • **29** ministry and agency websites • **1** NORA

PUBLISHED BY THE ANAMBRA STATE ICT AGENCY

NOVEMBER 2026



FOREWORD

The Solution Agenda, online.

Every platform in this handbook serves the Solution Agenda of His Excellency, Prof. Chukwuma Charles Soludo, CFR, Governor of Anambra State, and the credit belongs to Mr Governor. Each platform belongs to the ministry, department or agency named on its page; the Anambra State ICT Agency supports and monitors them all, keeping them secure, available and connected.

Anambra set out to make government reachable from a phone. A trader can get a tax number at midnight. A pensioner can verify her identity with a selfie. A road contract can be followed from its budget line to its final payment, in public. A complaint gets a tracking number and a clock.

Supporting all of it is NORA (Neural Operations and Response Assistant), the State's artificial intelligence. She answers citizens, helps civil servants with leave and payslips, works beside payroll and pension officers and helps the State answer email from the public. She prepares the work; a named human being decides.

Everything listed here was checked and live on 12 November 2026. Platforms and websites with a public address carry a QR code: scan it and the platform opens on your phone.

Chukwuemeka Fred Agbata
Managing Director/CEO, Anambra State ICT Agency
For the Government of Anambra State · November 2026

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AT A GLANCE

One connected State, one intelligence supporting it.

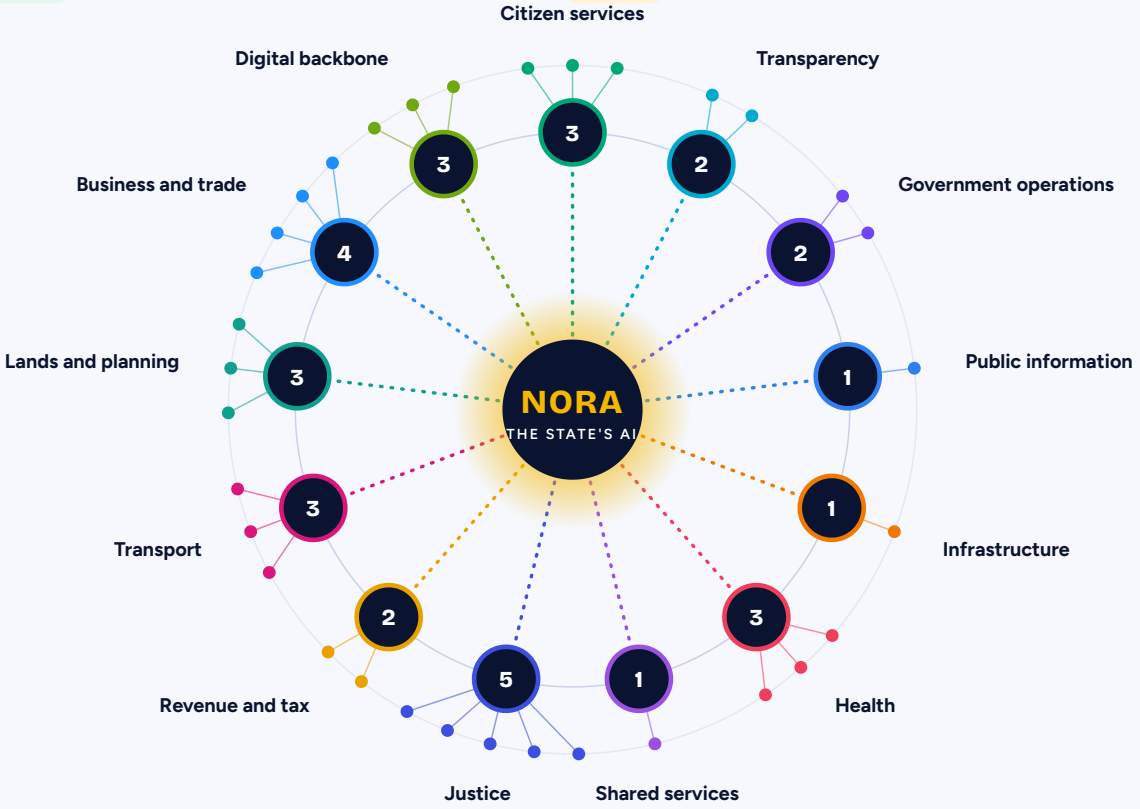
33 live platforms

29 ministry and agency websites

13 service areas covered

1 AI, NORA, across the system

KEY **LIVE** In daily use by the public or government staff. **NEW** Went live in the last few weeks.



Email to case. A citizen's email to ict@anambrastate.gov.ng or info@anambrastate.gov.ng is read with NORA's help, filed as a grievance on Smart Anambra and answered with a tracking number.

Report to resolution. When a civic report on Solution Lens is a grievance about a public service, Lens refers it to GRM 2.0 as an approved, confidential summary, and GRM's tracking number comes back to Lens.

Site to public. DocTracker sends approved project data and field photographs to Solution Lens and Road Tracker.

Desk to decision. NORA works inside ASEPS with payroll and pension officers. She prepares; a named officer approves.

Project to briefing. Inside DocTracker, NORA answers project teams' questions with live figures and prepares updates that run only when the officer confirms.



NORA

Neural Operations and Response Assistant: one intelligence supporting the whole government.

Owner: **Anambra State ICT Agency** · Built by: **Anambra State ICT Agency** · Supported by: **Anambra State ICT Agency**

Chimnora

An Igbo name meaning **"as long as my God is here"**. It is who she is: a promise of presence, that someone is always there to answer.

N.O.R.A

Neural Operations and Response Assistant. It is what she does: a neural intelligence that supports the operations of government and responds to a citizen, an officer or an alarm, at any hour.

One name, two languages, the heart and the machine. Both say the same thing: **as long as NORA is here, someone is answering.**

WHAT NORA DOES

One identity, many homes.



NORA is the artificial intelligence of the Anambra State Government: one identity with many homes. The same NORA answers citizens on the State website and Smart Anambra, helps the State answer email from the public, supports the ICT Agency's daily work through twelve specialist agents, works beside payroll and pension officers inside ASEPS and DocTracker's project teams, supports the building of ministry websites and helps keep watch over the State's servers.

For citizens

On the State website and Smart Anambra, NORA answers questions from official government documents, guides people to the right online service and files a grievance from inside the conversation.

For civil servants

Staff and pensioners ask NORA inside ASEPS to request leave, generate a payslip and find information they once needed someone else to fetch for them.

For government offices

Officers at the Ministry of Finance, the Office of the Head of Service and the Pensions Board use NORA to find information and prepare their work by conversation, without having to learn each system screen by screen.

For the ICT Agency

Twelve specialist agents support the Agency's daily work in The Office: briefings, approvals, memos, meetings and the around-the-clock watch over the State's servers. 25 of the State's official websites were built on the MDA Site Factory with NORA's support, and the ICT Agency maintains them.

THE RULE

NORA prepares. A human decides. Anything that leaves the government, changes a record or spends money waits for a named person to approve it.

- Answers citizens' questions from about 89,000 passages of official government documents, in English and Igbo, on the State website and Smart Anambra.
- Supports the State's handling of email sent to ict@anambrastate.gov.ng and info@anambrastate.gov.ng: complaints become GRM cases with a tracking number.
- Works inside ASEPS, the State payroll system, as an assistant to HR, payroll, Finance, Head of Service and pension officers.
- Files grievances for citizens from inside the chat, after showing a summary and getting a clear yes; anonymous filing is offered.
- Supports the ICT Agency's daily work in The Office through twelve specialist agents, each preparing work for a named officer to approve.
- Works inside DocTracker with project teams: she reads live project figures and prepares updates that run only when the officer confirms.



02

Flagship platforms

The core platforms of the State: the two front doors (the State website for official information, Smart Anambra for services), the payroll, the projects and the public record.

- The State Government website
- Smart Anambra
- GRM 2.0
- ASEPS
- Solution Lens 2.0
- DocTracker
- Road Tracker
- Road Pulse
- The Office



PUBLIC INFORMATION · LIVE

The State Government website

The official home of the Anambra State Government online.

Owner: **Anambra State Government** · Built by: **Anambra State ICT Agency** · Supported by: **Anambra State ICT Agency**

The official website of the Anambra State Government, rebuilt with every story and document carried over and every old link still working.

WHO USES IT

Citizens at home and in the diaspora; investors; journalists; development partners.

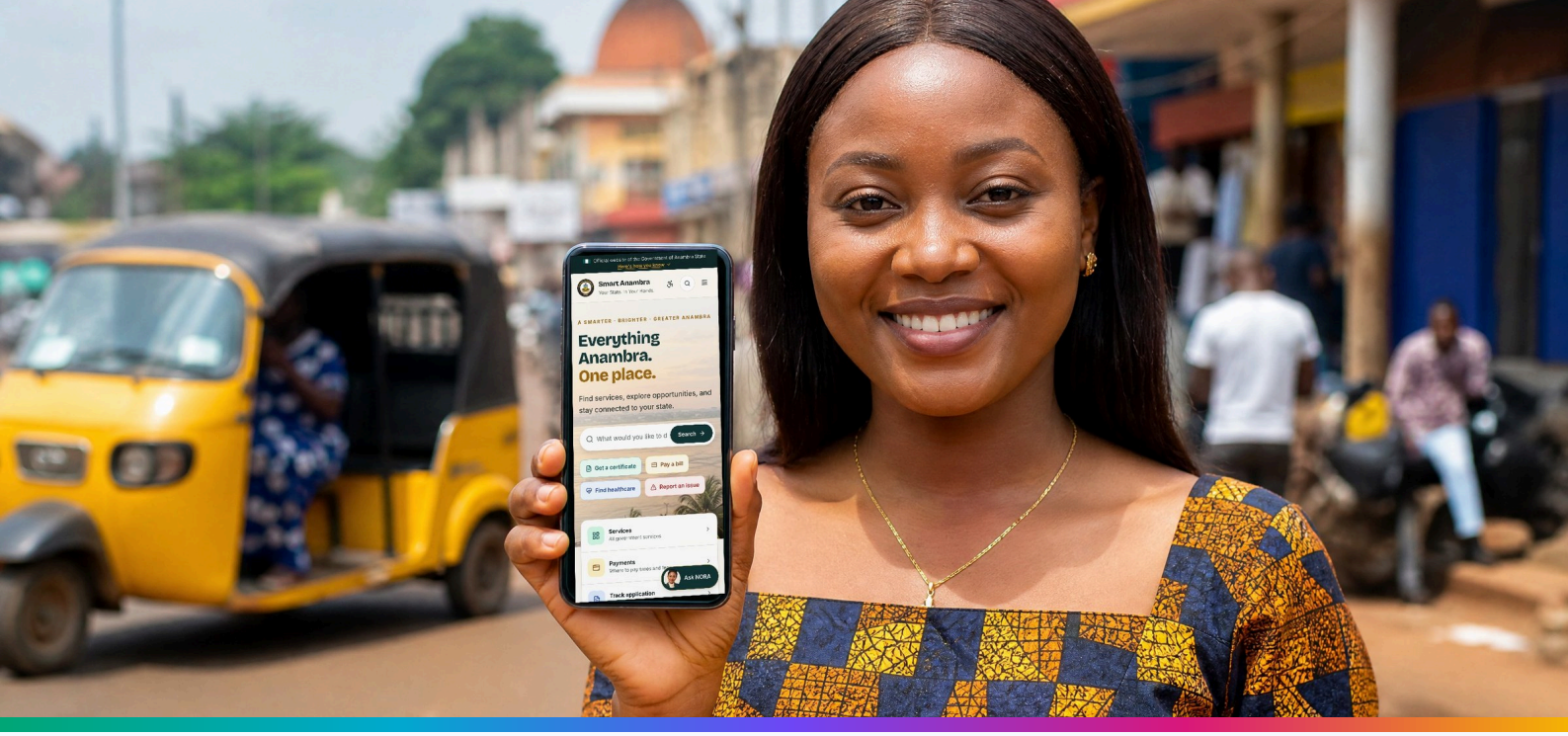
IN PRACTICE

A daughter of Anambra abroad reads today's news and asks NORA how to register a company, at midnight her time.

KEY FEATURES

- 4,566 news stories and 562 official documents carried over, with every old link still working.
- Official news and documents, searchable and published the same day.
- Ask NORA, the State's AI assistant, on every page.
- The Newsroom, fed by the Ministry of Information and Value Reformation through Solution Lens, with two-person approval.
- Changes prepared on a private staging copy and published only when approved.
- Regularly backed up and protected.

anambrastate.gov.ng
SCAN TO OPEN



CITIZEN SERVICES · LIVE

Smart Anambra

The front door to State services, open day and night.

Owner: **Anambra State ICT Agency** · Built by: **Anambra State ICT Agency** · Supported by: **Anambra State ICT Agency**

The front door to Anambra State Government services: a directory of State services with guidance and links, Ask NORA, a business front door, appointments, application tracking, service ratings, open finance and the GRM 2.0 grievance system.

WHO USES IT

Citizens and businesses, with no account needed; Anambra people in the diaspora; ministry, department and agency officers who handle appointments and grievances.

IN PRACTICE

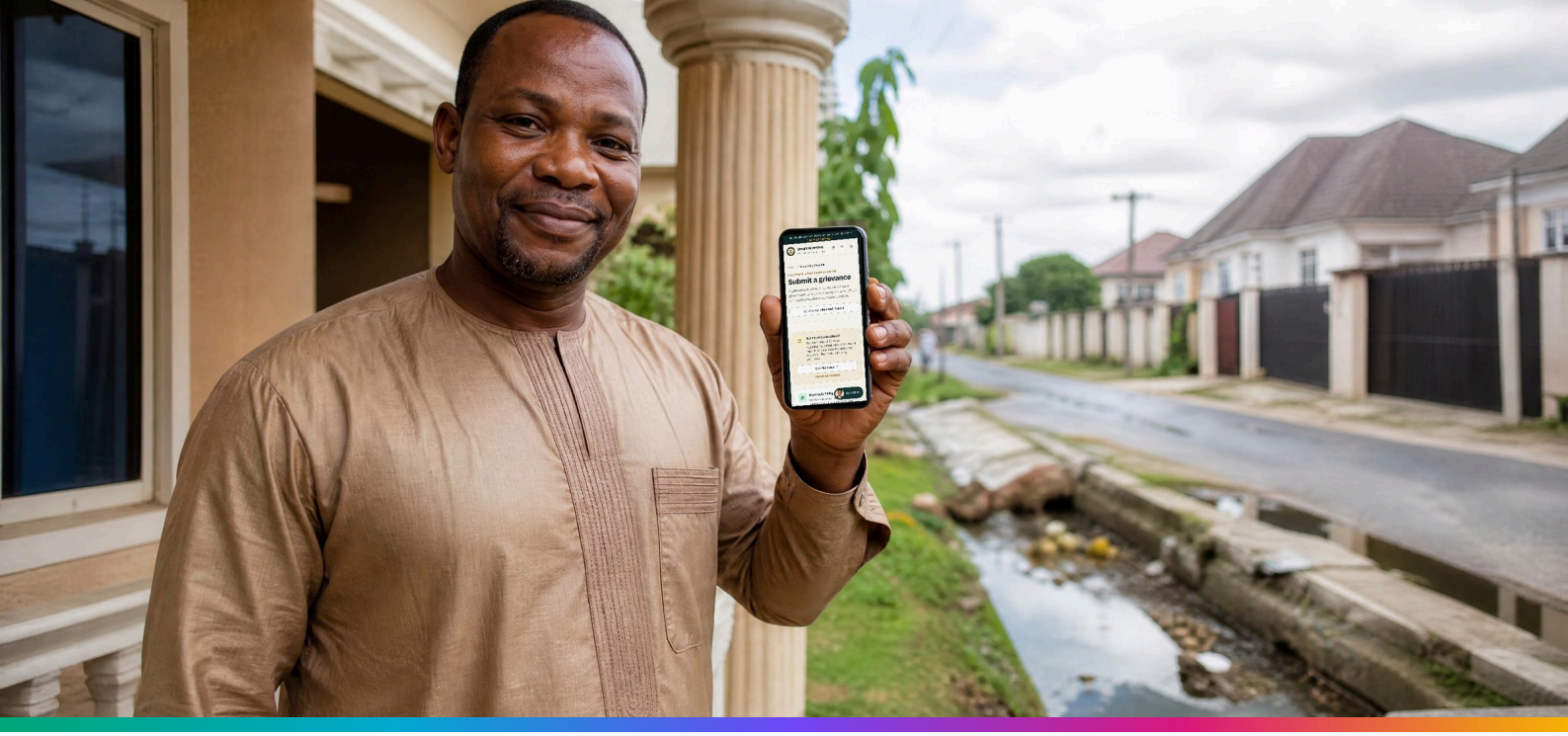
A new business owner opens the business front door and follows the steps from registration to permits.

KEY FEATURES

- One directory of State services, with step-by-step guidance and direct links to services already online: tax and ASIN, e-procurement, IVAS, transport licences and the GRM.
- Ask NORA: the AI assistant answers from official documents in English and Igbo, and can file a grievance inside the chat.
- Business front door: starting a business, taxes and levies, land and permits, funding, selling to government and investing.
- Book an appointment at a government office, with live slots and a QR code.
- Track an application's status and rate a service.
- Pay guide: links to the official platforms for ASIN, invoices, property rates, vehicle licences and land bills. Payments are made on those platforms.
- Everyday tools: emergency finder, weather alerts, official news, health information, exchange rates and identity verification.

`smart.anambrastate.gov.ng`

SCAN TO OPEN



CITIZEN SERVICES · LIVE

GRM 2.0, the Grievance Redress Mechanism

A complaint with a number cannot be lost.

Live since 11 July 2026

Owner: **Anambra State ICT Agency, with the Ministry of Budget and Economic Planning as regulator** · Built by: **Anambra State ICT Agency** · Supported by: **Anambra State ICT Agency**

Every complaint about a government service gets a tracking number, an owner and a deadline the citizen can watch; overdue cases escalate themselves to the ministry head and then the regulator.

WHO USES IT

Citizens and businesses; grievance officers; ministry heads; the Ministry of Budget and Economic Planning, as regulator.

IN PRACTICE

A citizen files a complaint about a delayed permit and watches the countdown on the tracking page.

KEY FEATURES

- Instant tracking number in the form ANB-GRM-2026-000123 and an acknowledgement email.
- Automatic routing to the right ministry and officer by service, category and each officer's workload.
- A service clock on every case: acknowledgement within 24 hours and resolution within seven calendar days, with a live countdown for the citizen.
- Self-escalation: an overdue case notifies the head of the ministry, then the regulator.
- Oversight by the Ministry of Budget and Economic Planning: compliance by ministry, an Escalate button and official GRM reports.
- A confidential channel, seen only by specially cleared officers, for complaints of corruption, bribery and unfair treatment.
- Anonymous complaints with a private case code.

`smart.anambrastate.gov.ng/submit-grievance`

SCAN TO OPEN



GOVERNMENT OPERATIONS · LIVE

ASEPS, the Anambra State Enterprise Payroll System

Every person on the payroll, verified.

Owner: **Ministry of Finance and the Office of the Head of Service** · Built by: **Upperlink Limited** · Supported by: **Anambra State ICT Agency**

The State payroll and HR system for the State civil service, the State teaching service, local government staff and pensioners. Staff and pensioners are verified by identity checks before they become active on the payroll, and every change is written to a tamper-evident audit trail.

WHO USES IT

Every public servant and pensioner; HR and payroll officers; Ministry of Finance; Office of the Head of Service.

IN PRACTICE

A retired teacher verifies himself from home with a live selfie, his NIN and his BVN, with no queue and no bus fare.

KEY FEATURES

- Identity-first verification: live selfie and face match, National Identification Number (NIN) and Bank Verification Number (BVN) checks, and duplicate detection.
- Self-onboarding from the person's own phone for serving staff and pensioners, guided by NORA.
- A beneficiary certificate with a QR code that confirms it is genuine without exposing personal data, as the Nigeria Data Protection Act (NDPA) 2023 requires.
- An approval chain before anyone is active: HR review, Head of Service approval, Finance approval.
- Payroll engines for PAYE, pension, National Housing Fund (NHF) and National Health Insurance (NHIS) deductions, with a 30 per cent net-pay floor.
- The employee portal: payslips, leave and leave allowance, attendance, loans, increments and the employment record, with requests to correct it.

`aseps.anambrastate.gov.ng`

SCAN TO OPEN

solutionlens
ANAMBRA STATE GOVERNMENT

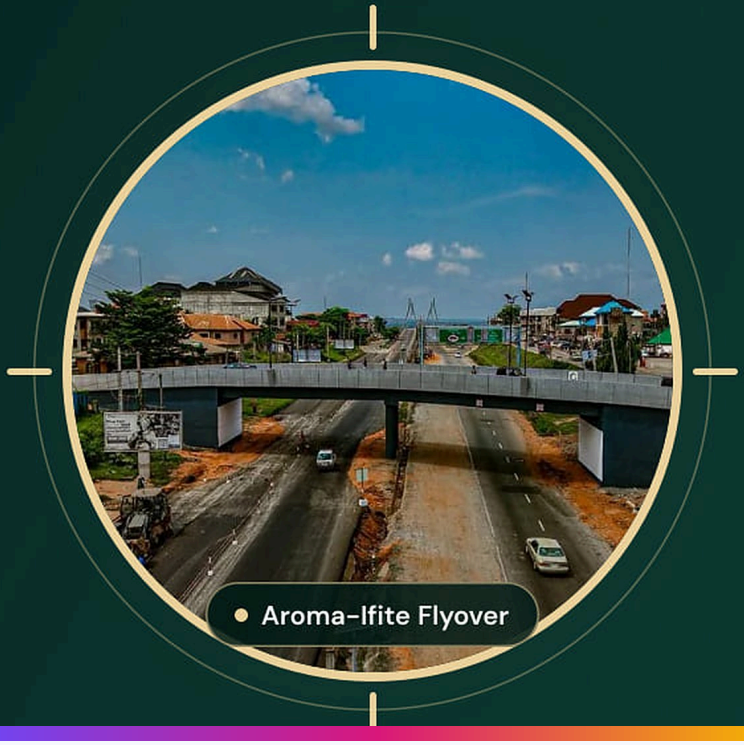
Your state. In full view.

Track government projects, report local issues and get answers from every MDA.

193 public projects

21 LGAs covered

lens.anambrastate.gov.ng



TRANSPARENCY · LIVE

Solution Lens 2.0

Every public project, in the hands of anyone with a phone.

Live since 1 October 2026

Owner: **Ministry of Information and Value Reformation** · Built by: **Anambra State ICT Agency** · Supported by: **Anambra State ICT Agency**

The State's public window on government projects and civic participation: see every project with its contractor, stage and photographs; report an issue and follow it to the fix; request information under FOI; sign petitions, debate and vote in polls.

WHO USES IT

Citizens; desk officers in every ministry; the Ministry of Information and Value Reformation; government executives.

IN PRACTICE

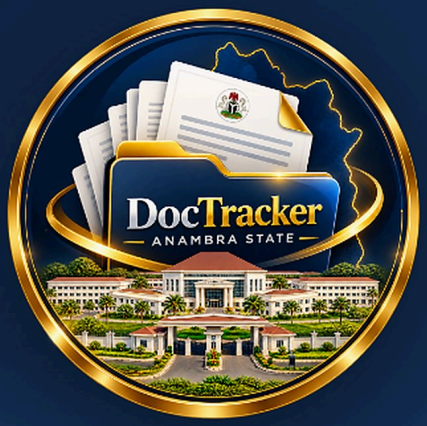
A student opens the map of her LGA and sees the contractor, stage and latest photo of the health centre behind her school.

KEY FEATURES

- Project map and register with contractor, stage, location and photographs: 193 public projects, 129 with site photographs (live count, 12 November 2026).
- '21 LGAs. One Anambra.': an interactive atlas of all 21 local government areas.
- Civic reports in four steps (what, where, photo, review), routed to the responsible desk officer; the citizen can confirm the fix or reopen it.
- Freedom of Information (FOI) requests online, with the seven-day response deadline of the FOI Act 2011 tracked for staff.
- Petitions with support thresholds, moderated debates, polls and surveys with ballot receipts.
- Directory of 53 ministries, agencies and councils and their named desk officers.
- Insights and open data: LGA maps, delivery charts and downloadable data.
- Share cards for WhatsApp, Facebook, X and Telegram.

`lens.anambrastate.gov.ng`

SCAN TO OPEN



GOVERNMENT OF ANAMBRA STATE

DocTracker

Documents, contracts and site attendance, tracked from file to final payment.

tracker.anambrastate.gov.ng

INFRASTRUCTURE · LIVE

DocTracker

Every project, from budget line to final payment, in one accountable record.

Live since 11 October 2026

Owner: **Ministry of Works and Infrastructure** · Built by: **Anambra State ICT Agency** · Supported by: **Anambra State ICT Agency**

The project and contract management system built first for the Ministry of Works and Infrastructure and approved for use by other ministries: every project's stage, health, money trail, team, site diary and delays in one place, with PEMSU's payment procedures enforced and engineers checking in from site.

WHO USES IT

Commissioner and Permanent Secretary; directors; project and desk officers; supervising and field engineers.

IN PRACTICE

The Commissioner opens a road project and sees it is amber: 60 per cent of the time used, 35 per cent built, with the recorded reason for the delay and the next action.

KEY FEATURES

- The Ministry of Works and Infrastructure portfolio in one place: 47 projects across Highways, MES and other departments.
- NORA inside DocTracker (since 9 November 2026): she answers questions, reads live project figures and prepares updates that run only when the officer presses Confirm.
- 28 stages in six phases, from origination and procurement to award, execution and close-out; every stage change is recorded.
- Eight working tabs per project: Overview, Site, Progress, Money, Framework, Team, Public, and Files and history.
- Payment rules from PEMSU's paper 'Appropriate Payment Procedures for Public Projects in Anambra' (September 2026), enforced: advances capped at 20 per cent, recovered by 80 per cent completion, and 5 to 10 per cent retention.
- Statutory rates and approval thresholds applied by the date of each transaction.

tracker.anambrastate.gov.ng

SCAN TO OPEN

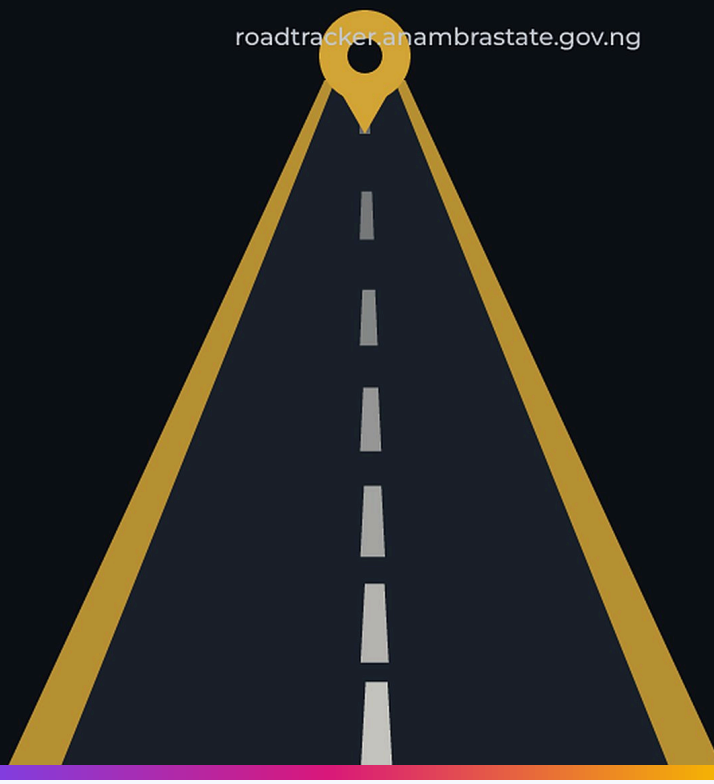
ROAD TRACKER
ANAMBRA STATE

roadtracker.anambrastate.gov.ng

ANAMBRA ROAD PROJECTS

See every road project in Anambra State

38 projects · 13 LGAs



SEE EVERY PROJECT. SAY WHAT YOU SEE.
SEE WHAT HAPPENS NEXT.

TRANSPARENCY · LIVE

Road Tracker

Every State road project, in public.

Live since 15 October 2026

Owner: **Ministry of Works and Infrastructure** · Built by: **Anambra State ICT Agency** · Supported by: **Anambra State ICT Agency**

A public, phone-first register of State road projects with status, measured progress, map and dated site photographs from the Ministry of Works and Infrastructure's approved field reports. On 12 November 2026 it showed 38 published road projects across 13 LGAs.

WHO USES IT

Every citizen; ward champions and partner organisations; inspectors; the Ministry of Works and Infrastructure.

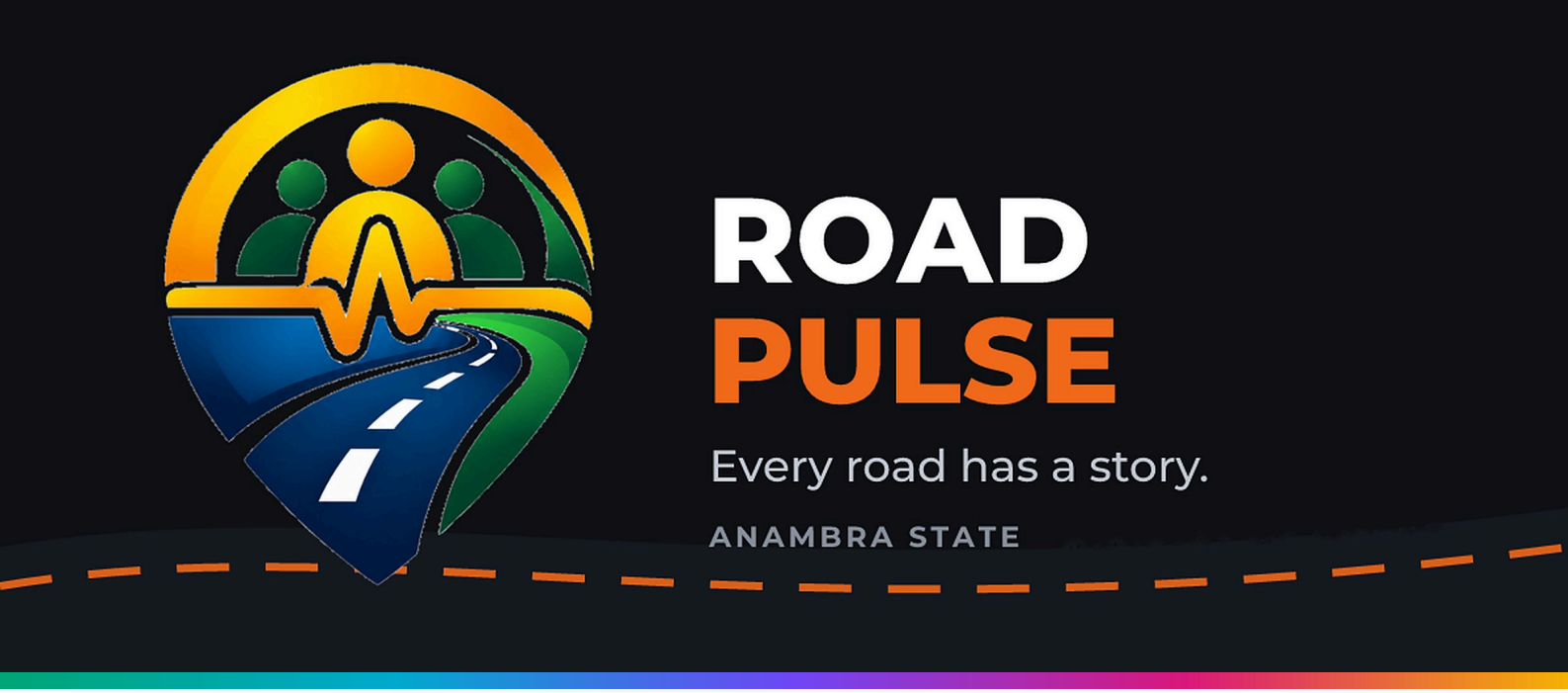
IN PRACTICE

A commuter checks whether work is really happening on her road and sees yesterday's site photo.

KEY FEATURES

- A public page for every road project: status, measured progress and its source, map, before-and-after photographs, news and documents.
- Daily site photographs published automatically from the Ministry's approved field reports.
- Report a problem by project, LGA, road section or landmark, anonymously if preferred; any coordinates go privately to the Citizen Desk, never onto a public map.
- Every public release is a reviewed snapshot signed off with two-factor authentication; corrections are logged publicly.
- QR Project Passport for project signboards.
- Alerts for an area, a radius or a road corridor.
- LGA report cards and a monthly accountability report.
- Open data (CSV and GeoJSON) for researchers and journalists.

`roadtracker.anambrastate.gov.ng`
SCAN TO OPEN



CITIZEN SERVICES · NEW

Road Pulse

Your road, your story.

Live since 30 October 2026

Owner: **Ministry of Works and Infrastructure** · Built by: **Anambra State ICT Agency** · Supported by: **Anambra State ICT Agency**

The citizen road-story app: post a photo, a pin and a story about a road; others confirm it; the Ministry answers in public.

WHO USES IT

Citizens; ward champions; the Ministry of Works and Infrastructure.

IN PRACTICE

A resident posts a photo of a blocked drain; ten neighbours tap 'I saw this too'; the Ministry's reply appears on the timeline.

KEY FEATURES

- Post a photo, a map pin and a story about a road.
- 'I saw this too' confirmations from other citizens.
- The Ministry of Works and Infrastructure's public timeline of responses.
- Citizens recheck a reported fix, so a story ends 'Verified by citizens' or 'Reopened'.
- Badges, leagues and missions for active citizens (Stewards).

HOW THE FOUR PROJECT PLATFORMS FIT TOGETHER

DocTracker
The Ministry's working system: contracts, payments, site visits and photographs, for officials.

Road Tracker
The public record of State road projects, published from DocTracker's approved reports.

Road Pulse
Citizens' own road stories, confirmed by neighbours and answered by the Ministry in public.

Solution Lens
Every public project across the State, plus civic reports, FOI requests and petitions.

`roads.anambrastate.gov.ng`
SCAN TO OPEN



GOVERNMENT OPERATIONS · LIVE

The Office

A government agency where the paperwork chases itself.

Live since 20 June 2026

Owner: **Anambra State ICT Agency** · Built by: **Anambra State ICT Agency** · Supported by: **Anambra State ICT Agency**

The ICT Agency's AI-assisted workplace: NORA's twelve agents, an approval gate, e-Memos that move up the right desks automatically, meetings with prepared agendas and minutes, tasks and registers, on the web, on phones and on Telegram and WhatsApp.

WHO USES IT

ICT Agency staff and leadership.

IN PRACTICE

A staff member tells NORA on Telegram 'I want to take leave from Monday to Friday'; the request travels to the right desks with a clock at each.

KEY FEATURES

- Today: each person's queue, including a Decide list for approvers.
- The approval gate: nothing leaves the Agency without a named human approving it.
- Requests and e-Memos: leave, requisitions, memos and clearances move up the correct chain, with a deadline at every desk.
- Meetings from draft to minutes; NORA drafts the agenda, extracts action items and carries open items forward.
- Tasks, weekly reports, schedules and a workload board.
- Solutions Inventory and Asset Register.
- Web Monitor: news alerts about the State and the Agency.
- Microsoft 365 workspace: mail, calendar, Teams and Planner.

`office.anambrastate.gov.ng`

STAFF SIGN-IN REQUIRED



03

The digital backbone

The cloud the State runs on, the control room that manages it and the around-the-clock security watch. All three are run by the Anambra State ICT Agency.

- Anambra Cloud
- Anambra Fleet Manager
- SIEMS



DIGITAL BACKBONE · LIVE

Anambra Cloud

The State's own cloud: where government platforms live, safely, under one watch.

Owner: **Anambra State ICT Agency** · Supported by: **Anambra State ICT Agency**

Anambra Cloud is the State's centrally governed hosting environment, managed and maintained by the Anambra State ICT Agency and hosted in Abuja, with a backup site in Lagos.

WHO USES IT

Ministries, departments and agencies; the ICT Agency's engineering and security teams; approved suppliers deploying State systems.

IN PRACTICE

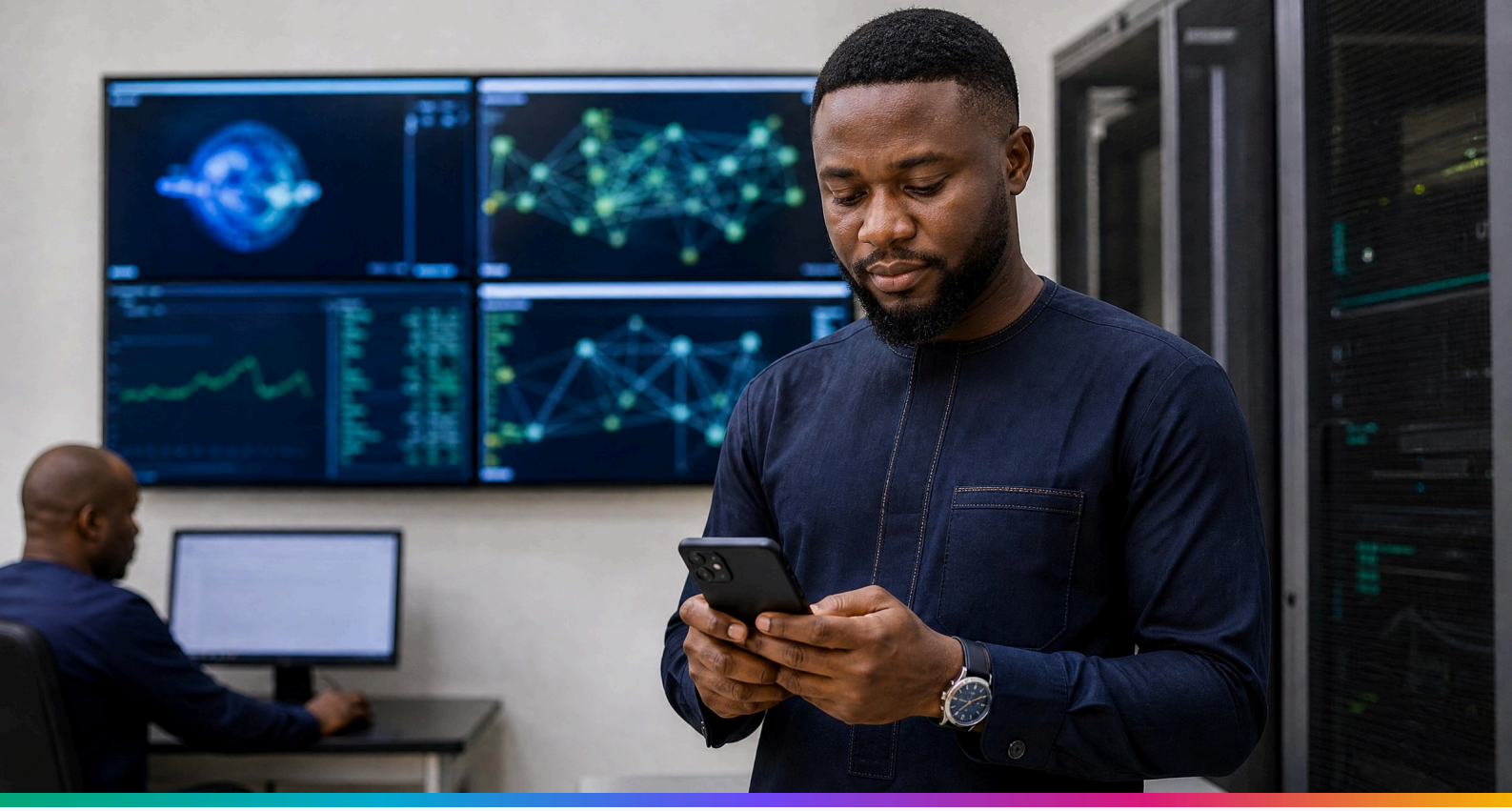
A ministry asks for a new website. It goes live on Anambra Cloud in its own secure space, and the Agency watches over it from the first day.

KEY FEATURES

- Central, State-governed hosting for government platforms and ministry websites.
- Hosted in Abuja, with a backup site in Lagos.
- Each ministry website and application runs in its own isolated space.
- Encrypted connections for every site.
- Aaround-the-clock security monitoring across the estate.
- Regular security updates.
- Regularly backed up and protected.
- New ministry websites go live in their own secure space from day one.

`ict.anambrastate.gov.ng`

SCAN TO REACH THE ICT AGENCY



DIGITAL BACKBONE · LIVE

Anambra Fleet Manager

Every government server, in the palm of the Agency's hand.

Owner: **Anambra State ICT Agency** · Built by: **Anambra State ICT Agency** · Supported by: **Anambra State ICT Agency**

Anambra Fleet Manager is the ICT Agency's control room for the servers of Anambra Cloud. Engineers see the health of every server and website at a glance and use an AI operations assistant, in plain language, to check, update, back up or restore a server. Nothing risky runs until an engineer approves it.

WHO USES IT

ICT Agency engineers and the security team; agency leadership, with a read-only view.

IN PRACTICE

At 2 a.m. a ministry website stops responding. The on-call engineer is alerted, approves the assistant's fix, and the site is back before morning.

KEY FEATURES

- Live health of every server and website, checked around the clock.
- AI operations assistant that checks, updates, backs up and restores servers on request, in plain language.
- Approval gate: risky actions wait for an engineer, and every action is recorded.
- Instant alerts to the on-call engineer when a server or website stops responding.
- Guided set-up of new servers to the State standard.
- Security alerts from SIEMS arrive in the same view.

STAFF PLATFORM

Used by the ICT Agency's own teams, so it has no public address or QR code.



DIGITAL BACKBONE · LIVE

SIEMS (Security Information and Event Management System)

The State's security watch: every server watched, every alarm answered.

Owner: **Anambra State ICT Agency** · Supported by: **Anambra State ICT Agency**

SIEMS is the State's Security Information and Event Management System. It collects security events from every server on Anambra Cloud, checks them against detection rules, raises alerts for the ICT Agency's security team and automatically blocks repeated break-in attempts.

WHO USES IT

The ICT Agency's cyber and infrastructure security team; on-call Agency engineers.

IN PRACTICE

Someone tries hundreds of passwords against a State server. SIEMS spots the pattern, blocks the address within seconds and alerts the security team, who review it the same morning.

KEY FEATURES

- Security monitoring on every server in Anambra Cloud, reporting to one central console.
- Changes to important system and website files are detected and recorded.
- Detection rules tuned for the State's websites, including scans and break-in attempts.
- Automatic blocking of repeated break-in attempts.
- Alerts for serious events to the ICT Agency's security team.
- Access limited to authorised security analysts.

STAFF PLATFORM

Used by the ICT Agency's own teams, so it has no public address or QR code.

How your data is protected.

Every platform and ministry website on Anambra Cloud shares the same safeguards, run by the Anambra State ICT Agency. They work quietly in the background, so that people can use State services with confidence.

Encrypted connections

Every State website opens over an encrypted connection (https). Look for the padlock in your browser's address bar.

Watched around the clock

SIEMS, the State's security watch, monitors the servers of Anambra Cloud around the clock and blocks repeated break-in attempts automatically.

Hosted by the State

Anambra Cloud is hosted in Abuja, with a backup site in Lagos, and is managed and maintained by the Anambra State ICT Agency.

Backed up and kept up to date

Platforms are regularly backed up and protected, and receive regular security updates.

Protected staff access

Staff tools sit behind protected sign-in, and sensitive actions are recorded against a named person.

Your data, your rights

Personal data held on State platforms is protected under the Nigeria Data Protection Act (NDPA) 2023.

THE RULE

NORA prepares. A human decides. Anything that leaves the government, changes a record or spends money waits for a named person to approve it.

Seen something that looks wrong? Report a security concern about any State platform to ict@anambrastate.gov.ng.

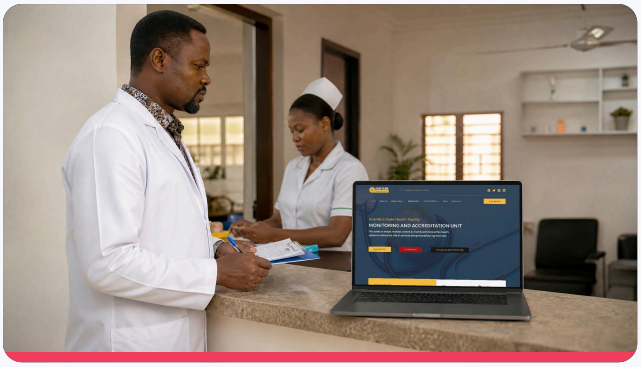


04

More platforms

Health regulation, telemedicine and the ICT help desk behind every ministry.

- ASHEFAMU
- Telemedicine
- ICT Support



HEALTH · LIVE

Anambra State Health Facility Monitoring and Accreditation Unit (ASHEFAMU)

The State knows who may treat its people.

Owner: **Ministry of Health** · Built by: **Anambra State ICT Agency** · Supported by: **Anambra State ICT Agency**

Online registration, licensing and payments for health facilities, giving the State a register of who is permitted to treat.

IN PRACTICE

A clinic renews its licence online instead of visiting an office.

- Registration and accreditation of every health facility in Anambra State, public, private and mission, renewed every year.
- A guided facility form: basic details, scope of services, documents and staff list.
- Online application: an account verified by one-time code, and a Letter of Intent to the Honourable Commissioner for Health.
- Upload, store and update the required documents online.

PUBLIC WEBSITE
`ashefamu.anambrastate.gov.ng`
ONLINE REGISTRATION PORTAL
`e-ashefamu.anambrastate.gov.ng`
SCAN TO OPEN THE PUBLIC WEBSITE



HEALTH · LIVE

Telemedicine

The specialist comes to the patient.

Owner: **Ministry of Health** · Supported by: **Anambra State ICT Agency**

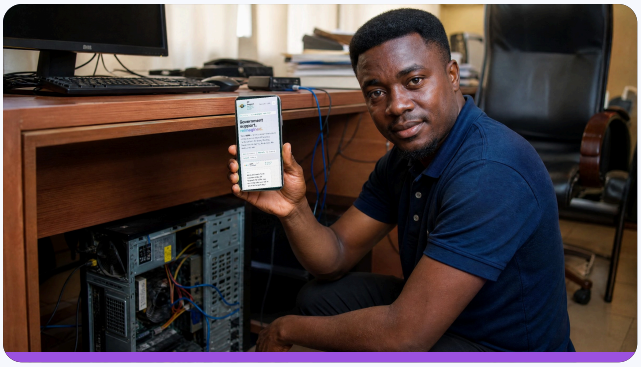
Health facilities connect patients with doctors and specialists by video consultation, so fewer patients have to travel for specialist advice.

IN PRACTICE

A patient at a rural health facility is seen by a specialist over video, without travelling to a city hospital.

- Video consultations between rural health facilities and specialists.
- Doctor and personnel portals.

`telemed.anambrastate.gov.ng`
SCAN TO OPEN



SHARED SERVICES · LIVE

ICT Support

One place for every ministry's ICT problem.

Owner: **Anambra State ICT Agency**
Supported by: **Anambra State ICT Agency**

Staff of any ministry, department or agency can report an ICT problem through NORA's chat, request a website and read the State's PC-use policy.

IN PRACTICE

A ministry officer reports that their official email will not open; NORA logs a ticket for the Agency's helpdesk.

- NORA chat that turns ICT complaints into tickets.
- The State PC-use policy.
- Request a website for a ministry.

`support.anambrastate.gov.ng`
SCAN TO OPEN

ASK NORA

Want the full story of any platform in this book?

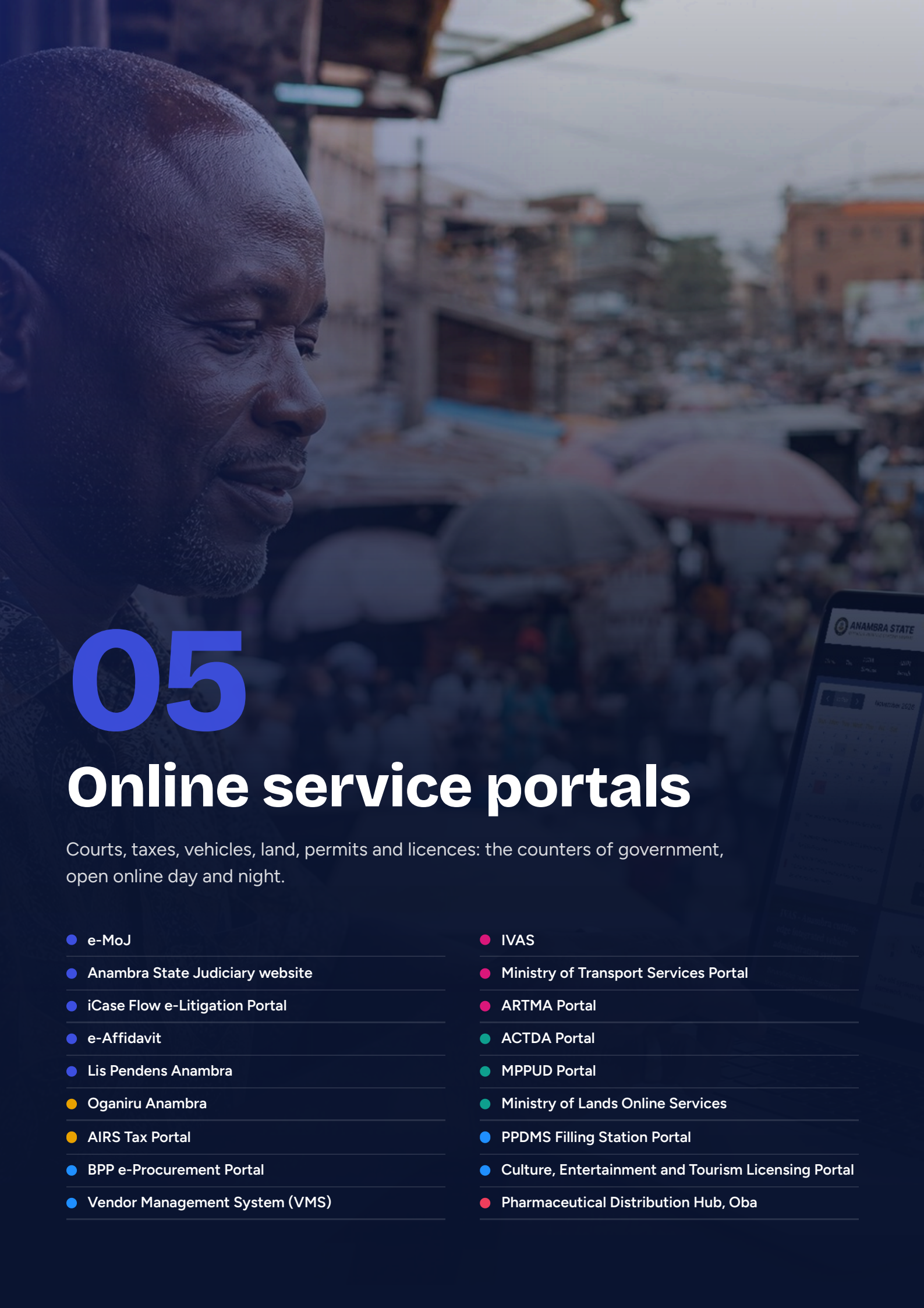
Ask NORA at **smart.anambrastate.gov.ng**. Name any platform or website, even misspelt, and she lists its features, who uses it and a step-by-step workflow from the first click to the last.

"Walk me through renewing a vehicle licence on IVAS."

"What does DocTracker do for the Ministry of Works and Infrastructure?"



SCAN TO ASK NORA

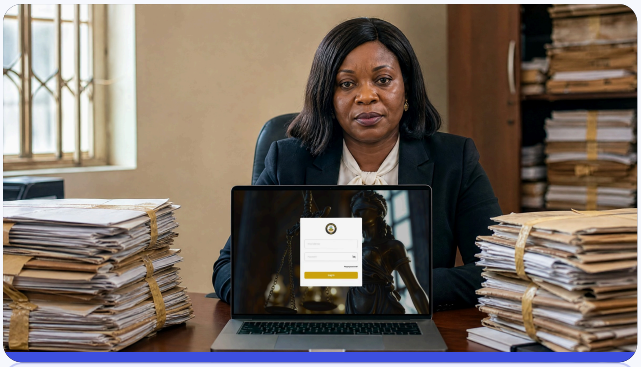


05

Online service portals

Courts, taxes, vehicles, land, permits and licences: the counters of government, open online day and night.

- e-MoJ
- Anambra State Judiciary website
- iCase Flow e-Litigation Portal
- e-Affidavit
- Lis Pendens Anambra
- Oganiru Anambra
- AIRS Tax Portal
- BPP e-Procurement Portal
- Vendor Management System (VMS)
- IVAS
- Ministry of Transport Services Portal
- ARTMA Portal
- ACTDA Portal
- MPPUD Portal
- Ministry of Lands Online Services
- PPDMS Filling Station Portal
- Culture, Entertainment and Tourism Licensing Portal
- Pharmaceutical Distribution Hub, Oba



JUSTICE · LIVE

e-MoJ (Electronic Ministry of Justice)

The Ministry of Justice's paperless case room: every case file, query, endorsement and DPP referral tracked online.

Owner: **Ministry of Justice** · Supported by: **Anambra State ICT Agency**

e-MoJ is the Ministry of Justice's digital case-folder and workflow system. Legal officers, liaison officers, unit heads, directors, the Solicitor-General and the Attorney-General work on shared digital case folders with documents, tasks, chats, queries and electronic endorsements, while registered law firms and institutions have the lawful case folders.

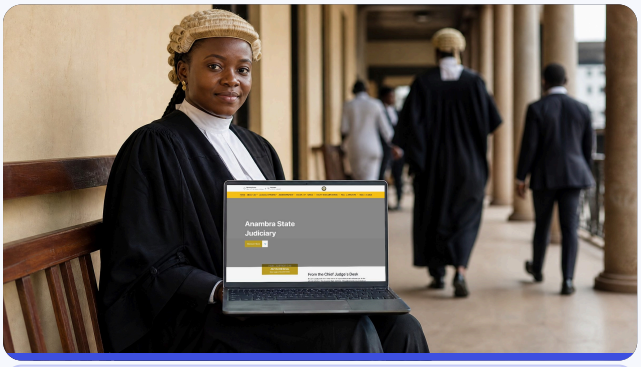
IN PRACTICE

A legal officer opens a new case folder, uploads the brief and assigns a review task to the unit head.

- Digital case folders with case title, suit number, judicial division, parties and documents.
- Tasks, internal chats, queries and activity logs on each case folder.
- Tracking of case folders referred to the Director of Public Prosecutions (DPP).
- Role-based desks from Legal Officer to Director, Solicitor-General and Attorney-General.
- Built-in PDF and Word editors with virtual signatures, stamps and document endorsement.
- Case status tracking, from awaiting filing to concluded.

`emoj.anambrastate.gov.ng`

SCAN TO OPEN



JUSTICE · LIVE

Anambra State Judiciary website

The Judiciary's online gateway: cause lists, Small Claims Court forms and links to e-filing, e-Affidavit and land-litigation searches.

Owner: **Anambra State Judiciary** ·
Supported by: **Anambra State ICT Agency**

The official website of the Anambra State Judiciary introduces the courts (High Court, Magistrate and Customary Courts), the Chief Judge's message and the judicial officers, and acts as a gateway to the Judiciary's digital services.

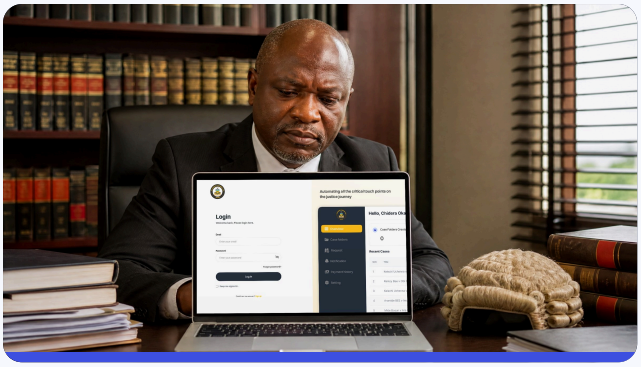
IN PRACTICE

A litigant downloads the Small Claims Court forms before filing a claim at a Magistrate Court.

- Cause list search by date range.
- Pages for the Honourable Judges, Magistrates, the Chief Registrar and principal officers.
- Links to e-services: e-Litigation Portal (e-filing), e-Affidavit and e-Lis Pendens.
- Small Claims Court page with forms SCC1 to SCC9 and monthly reports.
- History of the Judiciary and message from the Chief Judge.
- Real-time court reporting and virtual courtrooms as part of the Judiciary's digitalisation.

`judiciary.an.gov.ng`

SCAN TO OPEN



JUSTICE · LIVE

iCase Flow, Anambra Judiciary e-Litigation (e-filing) Portal

File, pay, serve and schedule a court case online, from first process to hearing date.

Owner: **Anambra State Judiciary** ·
Supported by: **Anambra State ICT Agency**

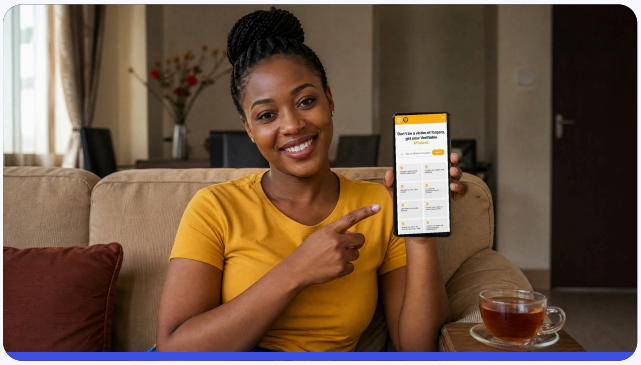
iCase Flow is the Judiciary's e-litigation system, linked from the Judiciary website as the e-Litigation Portal. Each case lives in a digital case folder; registry staff assess filed documents and attach fees, cases receive suit numbers and are assigned to judges, bailiffs confirm service, and hearings (including streamable virtual hearings) are scheduled.

IN PRACTICE

A lawyer files a new suit online, pays the assessed filing fee and receives a suit number.

- Digital case folders containing the full record of a case.
- Registry assessment of submissions with fees attached to documents, and online payment history.
- Service workflow: bailiffs are notified that a case is ready for service and confirm service.
- Online filing of processes, including defence processes.
- Suit-number allocation and assignment of cases to courts and judges.
- Hearing scheduling, case meetings and virtual hearings that can be streamed.

`efiling.judiciary.an.gov.ng`
SCAN TO OPEN



JUSTICE · LIVE

Anambra State e-Affidavit

Create, sign, pay for and verify a sworn affidavit online, no court queue required.

Owner: **Anambra State Judiciary** ·
Supported by: **Anambra State ICT Agency**

e-Affidavit lets a deponent prepare an affidavit from a standard template, edit its paragraphs, sign it with a virtual signature and pay online. The affidavit is then attested by a Commissioner for Oaths and issued with a unique verification ID that anyone can use to check it is genuine.

IN PRACTICE

A vehicle buyer completes an affidavit for change of ownership online.

- Library of affidavit templates (for example change of ownership and other common affidavits).
- Virtual signature by drawing or uploading a signature image.
- Commissioner for Oaths dashboard for attesting affidavits.
- Paragraph editor to customise an affidavit before submission.
- Online payment of affidavit fees with a transactions history.
- Unique affidavit verification ID for checking authenticity.

`www.affidavit.judiciary.an.gov.ng`
SCAN TO OPEN



JUSTICE · LIVE

Lis Pendens Anambra (e-Lis Pendens)

Check whether a piece of land is caught up in court before you buy it.

Owner: **Anambra State Judiciary**
Supported by: **Anambra State ICT Agency**

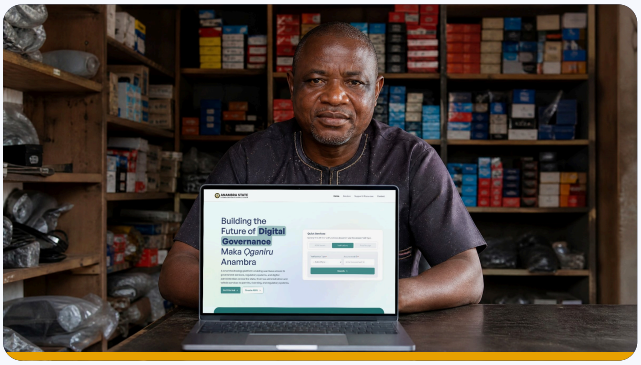
Lis Pendens Anambra digitises records of property-related court cases in Anambra State so that buyers, investors and lawyers can search whether a property is the subject of pending litigation.

IN PRACTICE

Before buying a plot in Awka, a buyer searches its address and LGA and receives a report showing whether any court case is pending on the land.

- Property litigation search by address, LGA, city and property description.
- Online payment through a choice of payment gateways.
- Court staff case management with manual entry or CSV bulk upload.
- Lis Pendens search report headed 'In the High Court of Anambra State of Nigeria'.
- Search history for registered users.
- Data reports and activity logs for administrators.

`lispendens.judiciary.an.gov.ng`
SCAN TO OPEN



REVENUE AND TAX · LIVE

Oganiru Anambra

One front door to the State's taxes, levies, permits and vehicle services.

Owner: **Anambra State Internal Revenue Service (AIRS)**
Supported by: **Anambra State ICT Agency**

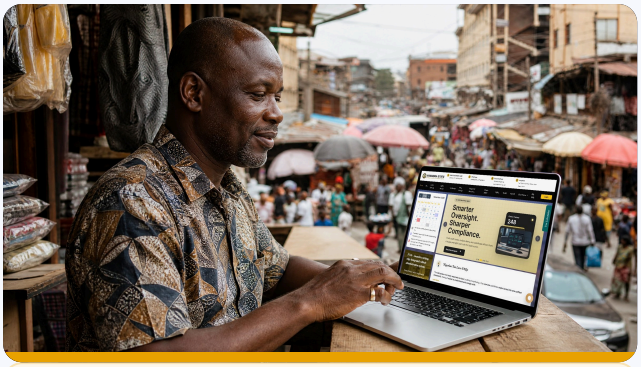
Oganiru Anambra ("Building the Future of Digital Governance") is the public landing page that brings the State's revenue services together in one place.

IN PRACTICE

A hotel owner finds the Ministry of Culture, Entertainment and Tourism levy and follows the link to its payment portal.

- Services grouped as Individual Taxes, Business Taxes, MDA Levies and Others, each with an indicative rate.
- Business taxes: PAYE, Withholding Tax, Stamp Duty, Business Premises, Signage and Ministry of Culture, Entertainment and Tourism levies.
- Individual taxes: Personal Income Tax and Back Duty Tax.
- MDA levies: Ministry of Transport licences, ANSPPB planning permits, IVAS vehicle administration and ANSAA signage permits.

`oganiruanambra.an.gov.ng`
SCAN TO OPEN



REVENUE AND TAX · LIVE

AIRS Tax Portal (Tax 2.0)

The State's tax counter that never closes: get your ASIN, see your bills, pay, and print a receipt anyone can verify.

Owner: **Anambra State Internal Revenue Service (AIRS)** ·
Supported by: **Anambra State ICT Agency**

The main self-service portal of the Anambra State Internal Revenue Service (AIRS). Individuals, informal businesses and companies use it to get an Anambra State Identification Number (ASIN), find and pay tax and MDA bills online, print receipts, and check that receipts and certificates are genuine.

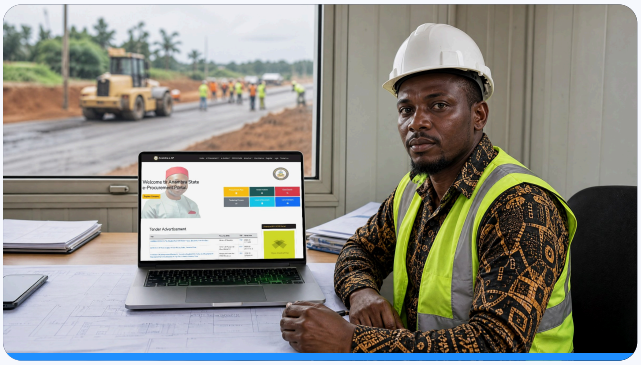
IN PRACTICE

A trader in Onitsha creates an informal/enterprise ASIN on her phone and downloads her ASIN card.

- Create an ASIN for an individual, an informal business/enterprise or a corporate body (create-asin).
- Live photo capture during enrolment, with an option to use the NIN photo instead.
- ASIN Search to look up an existing ASIN by phone number, NIN, email or ASIN.
- Identity checks while enrolling: NIN for individuals, CAC RC number for companies, and a one-time code.
- Download an ASIN card and enumeration certificate once the ASIN is generated.
- Pay online three ways: with an ASIN, with an invoice number, or for a property.

`tax.services.an.gov.ng`

SCAN TO OPEN



BUSINESS AND TRADE · LIVE

e-Procurement Portal (Anambra e-GP)

Where State contracts are advertised, bid for and awarded in public view.

Owner: **Anambra State Bureau of Public Procurement (BPP)** ·
Supported by: **Anambra State ICT Agency**

The e-Procurement Portal is the State's electronic government procurement system run by the Anambra State Bureau of Public Procurement (BPP).

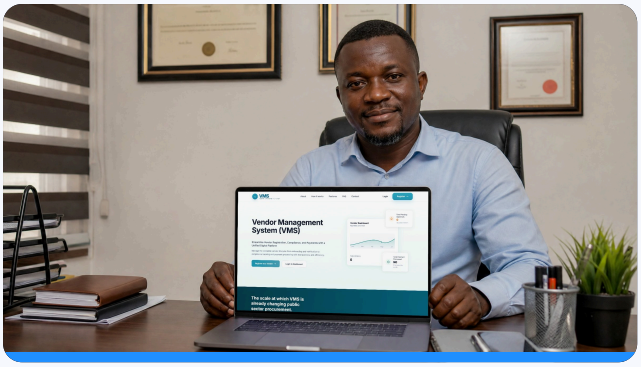
IN PRACTICE

A construction firm registers as a vendor, downloads a tender document for an erosion-control project and submits its bid online.

- Tender advertisements by date and procuring entity, each with details and a PDF notice.
- Contract award publications naming the successful contractor.
- Procurement plans by year and procuring entity.
- Contractor (economic operator) e-registration and a public vendor list.

`eprocure.bpp.an.gov.ng`

SCAN TO OPEN



BUSINESS AND TRADE · LIVE

Vendor Management System (VMS)

From sign-up to certificate: one online route for contractors and consultants who want to work with State MDAs.

Owner: **Anambra State Government** ·
Supported by: **Anambra State ICT Agency**

An online system where contractors and consultants register to work with State ministries, departments and agencies (MDAs). A vendor signs up, sets a password through an emailed link, submits company (ASIN, CAC and TIN), director, bank and document details, pays the registration fee online or through a demand notice, and the MDA approves the application in stages.

IN PRACTICE

A construction firm registers as a contractor with a State ministry, uploads its documents and pays the registration fee online.

- Vendor self-registration with a secure emailed link to set the password.
- New vendor application: ASIN, CAC and TIN checks, business classification and vendor type (contractor or consultant).
- Optional two-factor login with Google Authenticator.
- Director details with BVN and duplicate-director checks.

`vms.services.an.gov.ng`

SCAN TO OPEN



TRANSPORT · LIVE

IVAS - Integrated Vehicle Administration System

Register, renew and verify any vehicle in Anambra online, from chassis number to plate number to e-card.

Owner: **Anambra State Internal Revenue Service (AIRS), with the Vehicle Inspection Office (VIO)**
· Supported by: **Anambra State ICT Agency**

IVAS is the State's online system for vehicle administration. Vehicle owners open an account, apply to register a new vehicle or renew an existing one, pay against an invoice, book a roadworthiness inspection and download their documents.

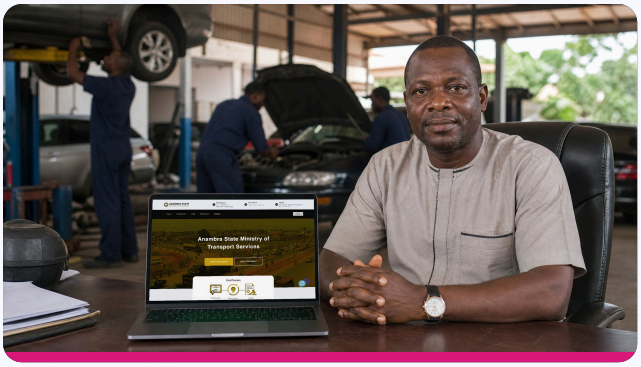
IN PRACTICE

A trader who has just cleared an imported car registers it online, uploads the bill of entry and sales invoice, pays the invoice and books an inspection date.

- Accounts for four types of vehicle owner: individuals, companies, local governments and government MDAs.
- Upload of import and sales documents and a picture of the vehicle.
- New vehicle registration with buyer and vehicle details, plate number type and preferred LGA.
- Licence renewal: validate the plate number, pick the services due, generate an invoice and pay.

`ivas.services.an.gov.ng`

SCAN TO OPEN



TRANSPORT · LIVE

Ministry of Transport Services Portal (Special Trade Licence)

Every mechanic, car dealer, spare-parts seller and tow truck in Anambra can get licensed online.

Owner: **Ministry of Transport (Vehicle Inspection Services Department)** · Supported by: **Anambra State ICT Agency**

The Ministry of Transport services portal issues the Special Trade Licence required of motor-vehicle-related trades, from car dealers and assemblers to mechanics, spare-parts dealers, artisans and tow operators. Operators apply, upload documents and pay online, and the Ministry inspects and approves the application.

IN PRACTICE

A used-car dealer in Onitsha applies for a Motor Vehicle Dealers licence, uploads the CAC certificate and pays online.

- Special Trade Licences for six groups: workshops, dealers, assemblers, spare-part and tyre dealers, tow operators and artisans.
- Business, owner, branch and employee details in one form, with ASIN validation.
- Workshop categories A to D, from heavy-duty vehicles to vans and pick-up tow trucks.
- Upload of documents such as the CAC certificate and business premises certificate.

`mot.services.an.gov.ng`

SCAN TO OPEN



TRANSPORT · LIVE

ARTMA Portal - Anambra State Road Traffic Management Agency

The public face of Anambra's traffic agency, with a digital system for billing traffic offences behind it.

Owner: **Anambra State Road Traffic Management Agency (ARTMA)** · Supported by: **Anambra State ICT Agency**

The ARTMA portal introduces the Anambra State Road Traffic Management Agency, the State agency for traffic control, road safety and accident management, and answers common questions about its powers.

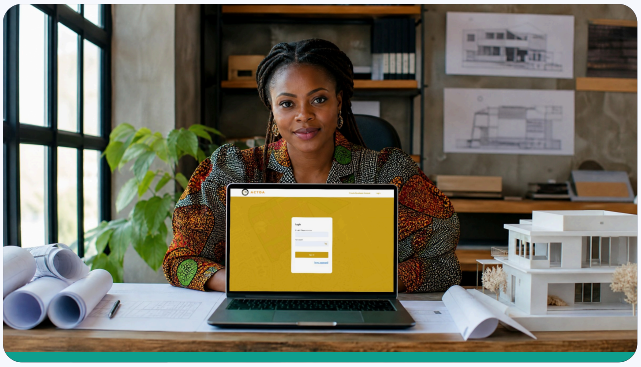
IN PRACTICE

A motorist booked for a traffic offence receives an invoice listing the offences and pays it at a bank or through Quickteller.

- Public pages: about ARTMA, services, leadership, structure, FAQs and an enquiry contact.
- Officer tool to check vehicle validity by plate number (valid, expired or not found).
- Services: traffic control and enforcement, road safety campaigns, offence processing, accident response, research, and road signs and traffic lights.
- Officer tool to record offences, attach photo or video evidence and generate an offence invoice.

`artma.services.an.gov.ng`

SCAN TO OPEN



LANDS AND PLANNING · LIVE

ACTDA Portal - Awka Capital Territory Development Authority

Apply for, pay for and track a building permit in the Awka Capital Territory online.

Owner: **Awka Capital Territory Development Authority (ACTDA)** · Supported by: **Anambra State ICT Agency**

The ACTDA Portal lets property developers in the Awka Capital Territory apply for building permits online. Sites outside the Awka Capital Territory apply through the MPPUD Portal.

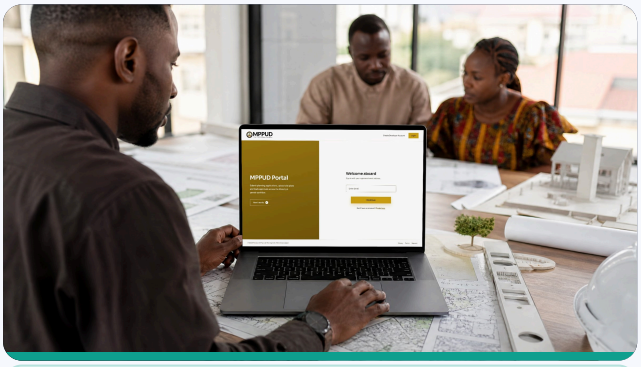
IN PRACTICE

A family building a duplex in Awka applies for a building permit, uploads the survey plan and architectural drawings, and pays the demand notice online.

- Developer accounts for individuals and companies, verified against the State ASIN register.
- Proof of ownership upload: Certificate of Occupancy, deeds, lease, power of attorney and others.
- Building permit application with owner, plot and title details and the registered engineer, planner and architect.
- Development details: building type, number of buildings, floors, height and estimated cost.

`actda.services.an.gov.ng`

SCAN TO OPEN



LANDS AND PLANNING · LIVE

Ministry of Physical Planning and Urban Development (MPPUD) Portal

Submit planning applications, upload site plans and track approvals across the State's permit workflow.

Owner: **Ministry of Physical Planning and Urban Development (MPPUD)** · Supported by: **Anambra State ICT Agency**

The MPPUD Portal is the State Ministry of Physical Planning and Urban Development's online permit system. Developers create an account in four steps starting from their ASIN, then apply for building permits, amendments, revalidations and fencing permits, choosing the district office responsible for the site.

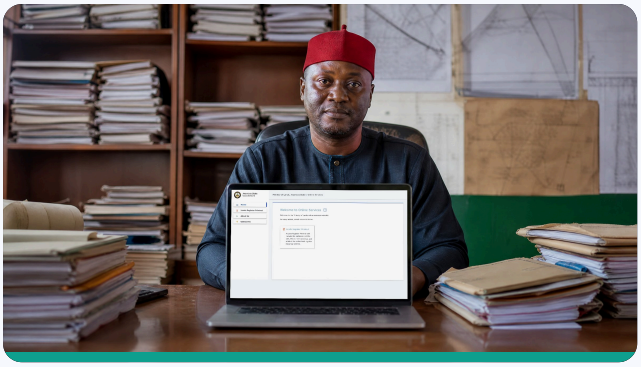
IN PRACTICE

A landowner in Nnewi applies for a fencing permit, enters the fence dimensions and beacon numbers, and pays online.

- Four-step developer registration that starts from the ASIN and pulls details from the State register.
- Building permit amendment and revalidation.
- District office selection for each application.
- Building permit applications, including buildings added one by one with coverage, floors and volume.
- Fencing permit application with fence dimensions, address, estimated cost and beacon numbers.

`physicalplanning.services.an.gov.ng`

SCAN TO OPEN



LANDS AND PLANNING · LIVE

Ministry of Lands Online Services

Look up a plot and buy an official Lands Register Printout online.

Owner: **Ministry of Lands** · Supported by: **Anambra State ICT Agency**

The Ministry of Lands Online Services site lets anyone buy a Lands Register Printout for a property, showing the plot's particulars, its current owner or owners and its full history of register entries. Visitors can use it without an account.

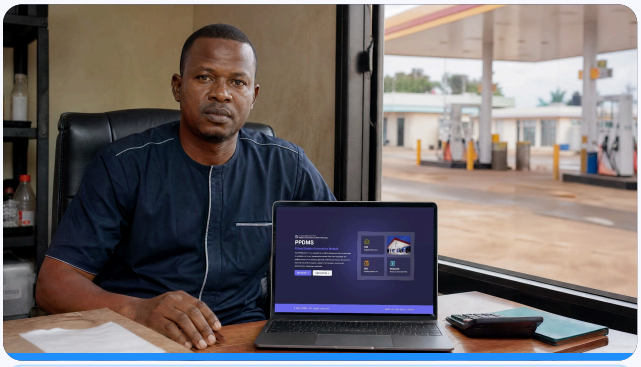
IN PRACTICE

Before buying a plot in Onitsha, a buyer orders a Lands Register Printout to confirm the registered owner, then checks Lis Pendens Anambra for any pending court case on the land.

- Lands Register Printout: find a property by LGA and number, pay and download the printout.
- Use as a visitor without registering.
- Printout shows plot particulars, current owner(s) and the full history of land register entries.
- Optional registration, matched to the person's records in the Ministry's land system.

`onlineservices.mol.anambrastate.gov.ng`

SCAN TO OPEN



BUSINESS AND TRADE · LIVE

PPDMS - Filling Station Automation Module

Register, inspect, classify and certify every filling station in Anambra on one platform.

Owner: **Ministry of Petroleum and Mineral Resources** · Supported by: **Anambra State ICT Agency**

PPDMS is the Ministry of Petroleum and Mineral Resources' platform for registering and certifying filling stations. Station operators sign up with their company ASIN, submit station details, GPS location, storage and pump data and documents, and pay once the application is approved.

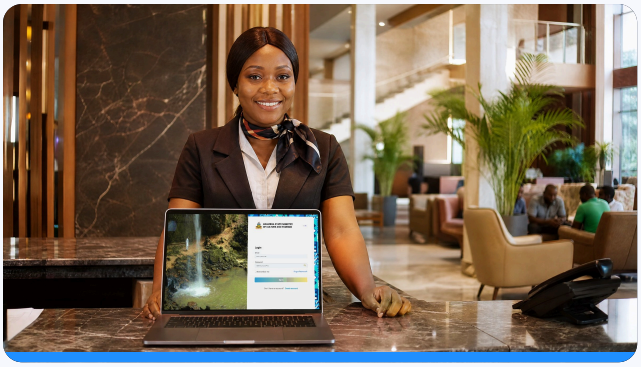
IN PRACTICE

A petrol station company registers a new station in Ekwulobia, enters its four pumps and two tanks, uploads its NMDPRA registration and waits for inspection.

- Company sign-up that validates the company ASIN and retrieves registered company details.
- Operational data: storage capacity, tanks, pumps, operating hours and product types.
- Formal declaration before submission.
- Filling station application: company, owner and station details, with GPS coordinates.
- Upload of the CAC certificate, environmental impact assessment, NMDPRA registration and HSE document.

`mop.services.an.gov.ng`

SCAN TO OPEN



BUSINESS AND TRADE · LIVE

Ministry of Culture, Entertainment and Tourism Licensing Portal

Businesses regulated by the Ministry of Culture, Entertainment and Tourism apply for, pay for and renew their operational licence online.

Owner: **Ministry of Culture, Entertainment and Tourism** · Supported by: **Anambra State ICT Agency**

The Ministry of Culture, Entertainment and Tourism portal issues operational licences to businesses the Ministry regulates. A business signs up with its corporate ASIN, applies for a new operational licence with its CAC, ownership, staffing and location details, uploads its certificates and pays a small application fee.

IN PRACTICE

A business owner applies for an operational licence, uploads the CAC and TCC certificates, pays the ₦2,000 application fee and waits for the field inspection.

- Business sign-up with corporate ASIN verification and a one-time code.
- CAC compliance details: registration number, year of first operation, branches and ownership.
- Operational licence application in four parts: ASIN, CAC compliance, operational details and documents.
- Operational details: brand name, operation type, manager, staff numbers and address.

`amc.services.an.gov.ng`

SCAN TO OPEN



HEALTH · LIVE

Anambra State Pharmaceutical Distribution Hub, Oba

Safe drugs, better health: moving Anambra's drug trade into one regulated, organised hub at Oba.

Owner: **Anambra State Government (Office of the Special Adviser, Medicals and Pharmaceuticals)** · Supported by: **Anambra State ICT Agency**

This website presents the Anambra State Pharmaceutical Distribution Hub at Oba, on the Onitsha-Owerri Expressway, a State Government project to move pharmaceutical wholesale distribution out of chaotic open markets into an organised, regulated hub and help fight fake and substandard drugs.

IN PRACTICE

A drug wholesaler from Onitsha books a site inspection, then applies online for a suite at the hub.

- Project information: wholesale suites, shared shop spaces and planned offices for NAFDAC, PCN and other regulators.
- Inspection site-visit booking with preferred date and time slot.
- Contact form, email and office details.
- Online premises application with applicant and business details and payment reference.
- 'Why Invest' information on the opportunity.

`obapharmahub.anambrastate.gov.ng`

SCAN TO OPEN

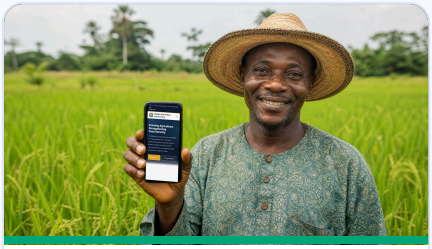


06

Ministry and agency websites

Every ministry, agency and commission with its own official home on the web: mandate, services, news and people. 25 of these websites were built on the MDA Site Factory with NORA's support, and the ICT Agency maintains them.

Twenty-nine official websites



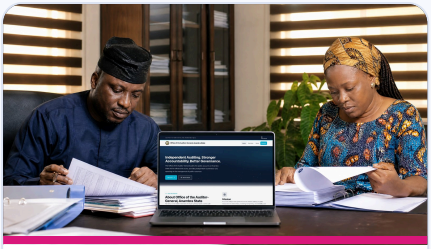
MINISTRY

Ministry of Agriculture

Implements and monitors agricultural policies, programmes and initiatives to develop the agricultural sector and improve food production in Anambra State, spanning crops, livestock, fisheries, inputs, mechanisation, farmer support and extension.

- Agricultural Policy & Regulation.
- Crop Production & Agronomy.
- Livestock & Veterinary Services.

`moa.anambrastate.gov.ng`



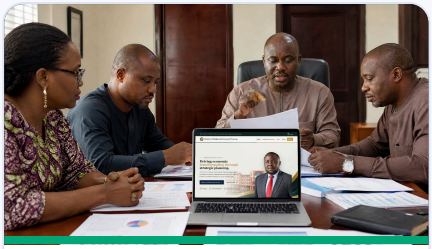
OFFICE

Office of the Auditor-General for Anambra State

The State's principal public-sector audit institution: it audits the public accounts of Anambra State and its offices and courts and reports findings, including to the State House of Assembly.

- Financial Audits.
- Compliance Audits.
- Public Resource Accountability.

`oag.anambrastate.gov.ng`



MINISTRY

Ministry of Budget and Economic Planning

Leads budget formulation, economic planning and performance management; its mandate covers macroeconomic stability, poverty eradication, budget performance and partnerships with local and international stakeholders.

- Planning.
- Policy Development.
- Data & Economic Intelligence.

`mbep.anambrastate.gov.ng`



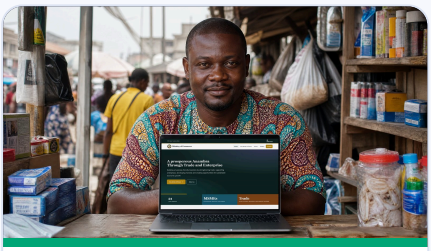
AIRPORT

Chinua Achebe International Cargo Airport (CAICA), Umueri

A full-service airport in Anambra East LGA, Anambra State, serving passengers, cargo and logistics for south-eastern Nigeria; a gateway for trade, commerce and economic development.

- General aviation, private jet/charter, cargo and mail services.
- Experience Anambra.
- Submit a Complaint (online form by category).

`caica .anambrastate.gov.ng`



MINISTRY

Ministry of Commerce

Builds a business-friendly Anambra by strengthening trade, supporting enterprises, developing markets and creating opportunities for sustainable economic growth.

- Trade Development.
- Enterprise & MSME Development.
- Market Access and Promotion.

`moc.anambrastate.gov.ng`



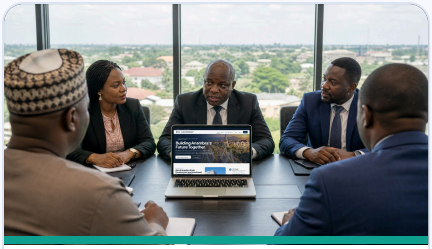
MINISTRY

Ministry of Culture, Entertainment and Tourism

The principal government body for promoting, preserving and developing Anambra's cultural heritage (including Igbo language and indigenous carnivals); it develops tourism sites, regulates the hospitality sector and links government with citizens abroad to promote trade and investment.

- Cultural Heritage Preservation.
- Tourism Development.
- Hospitality Regulation.

`mocet .anambrastate.gov.ng`



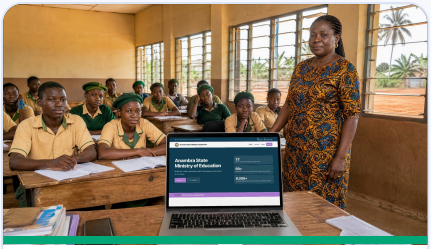
CORPORATION

Anambra State Development and Investment Corporation (ADIC)

Anambra State Development and Investment Corporation (ADIC), registration number 8376261, is mandated to mobilise capital, develop strategic projects, and catalyse the sustainable economic transformation of Anambra State and beyond.

- Capital Mobilisation.
- Investment & Portfolio Growth.
- Infrastructure & Economic Development.

`adic.ng`



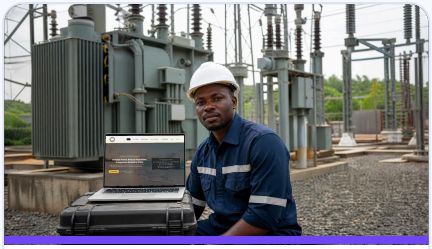
MINISTRY

Ministry of Education

Formulates and implements education policies, improves teaching and learning, strengthens educational institutions and develops the human capital needed for Anambra's sustainable development.

- Basic Education.
- Smart Schools.
- Teacher Services.

`moedu .anambrastate.gov.ng`



COMMISSION

Anambra State Electricity Regulatory Commission (ASERC)

An independent regulator set up under the Anambra State Electricity Law, 2025 to oversee and develop the State's electricity market: it licenses operators, sets tariffs, protects consumers and promotes investment and renewable energy.

- Tariffs (how tariffs are determined).
- Consumer rights and how to file a complaint.
- Licence and permit applications.

`aserc .anambrastate.gov.ng`



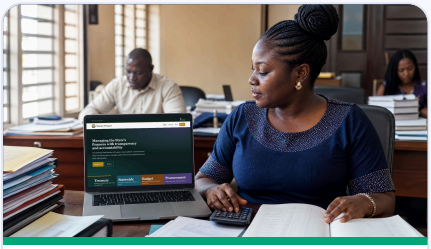
MINISTRY

Ministry of Environment

Formulates and implements policies, laws and programmes that protect Anambra's environment, control pollution and degradation, address flooding and gully erosion, and promote climate resilience and a clean, healthy environment for Ndi Anambra.

- Environmental Policy & Regulation.
- Climate Change Management.
- Flood & Gully Erosion Management.

`moenv .anambrastate.gov.ng`



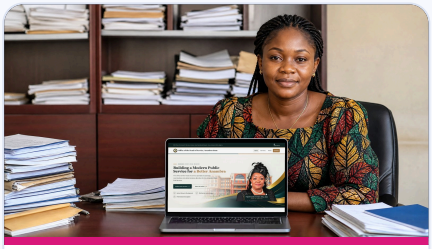
MINISTRY

Ministry of Finance

Coordinates the State's financial policies, manages public finances and supports sound fiscal administration, strengthening revenue management, expenditure control, treasury operations and accountability with the Office of the Accountant-General and the Anambra State Internal Revenue Service.

- Budget Formulation.
- Revenue Collection.
- Financial Reporting.

`mof.anambrastate.gov.ng`



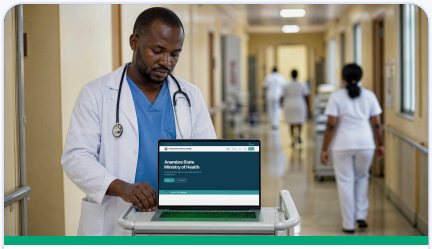
OFFICE

Office of the Head of Service

Provides leadership, coordination and administrative direction for the Anambra State Civil Service, covering HR development, professionalism, productivity, discipline, staff welfare and public service reform.

- Human Resource Development.
- Civil Service Administration.
- Professional Development.

`ohos.anambrastate.gov.ng`



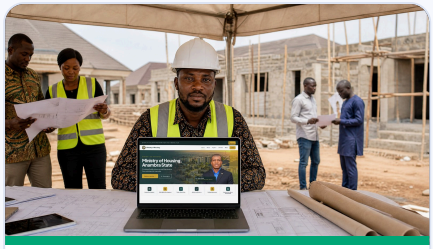
MINISTRY

Ministry of Health

The main oversight body for the health sector in Anambra State, coordinating health policy, service delivery, disease control and the regulation of Health Facilities and health professionals so that people get quality, affordable and equitable care.

- Policy Formulation and Health Planning.
- Healthcare Service Delivery Oversight.
- Regulation and Accreditation of Health Facilities.

`health .anambrastate.gov.ng`



MINISTRY

Ministry of Housing

Supports the development and delivery of housing and public-building infrastructure across Anambra State, including housing development, construction supervision, building maintenance and architectural services.

- Housing Development.
- Public Building Development.
- Project Supervision.

`moho.anambrastate.gov.ng`



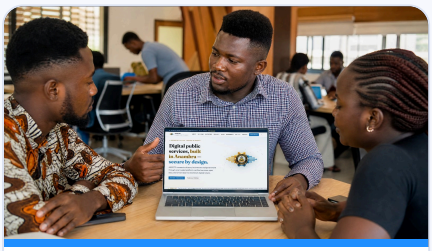
AGENCY

Anambra State Hydraform and Concrete Agency (ASHCA)

Supports housing and infrastructure development by producing, supplying and applying hydraform blocks, concrete products and other construction materials, and by strengthening local construction capacity.

- Hydraform Blocks.
- Concrete Products.
- Construction Materials.

`ashca .anambrastate.gov.ng`



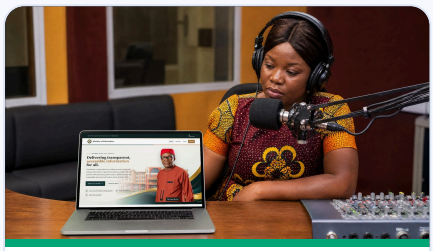
AGENCY

Anambra State ICT Agency

Set up in 2019 to lead the State's digital transformation ('Everything Technology, Technology Everywhere').

- Solution Wi-Fi.
- Broadband & fibre.
- Digital literacy.

`ict.anambrastate.gov.ng`



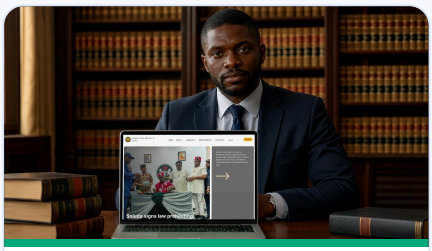
MINISTRY

Ministry of Information and Value Reformation

Provides accurate, timely and strategic information on government policies, programmes and activities while promoting positive values, ethical conduct, civic responsibility and social reformation across Anambra State.

- Government Information & Communication.
- Public Enlightenment.
- Digital Communication.

`moi.anambrastate.gov.ng`



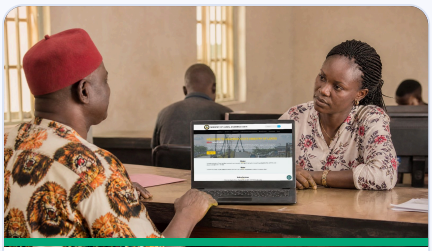
MINISTRY

Ministry of Justice

Provides, manages and oversees justice under the executive arm of government, protecting the rights of the Government, resolving inter-ministerial conflicts and promoting the rule of law and access to justice.

- Advisory Council on Prerogative of Mercy.
- Anambra State Justice Reform Team.
- Administrator-General and Public Trustees.

`moj.anambrastate.gov.ng`



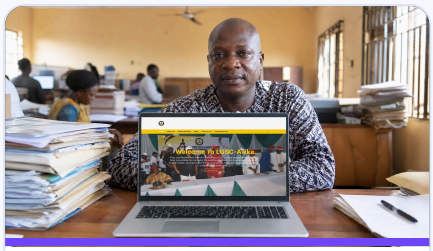
MINISTRY

Ministry of Lands

Responsible for acquiring, surveying and allocating affordable land, so as to create a balanced, socio-economically feasible and attractive environment for living, working and recreation; its mission is a modern, efficient land administration system.

- Issuance of Certificate of Occupancy (C of O).
- Allocation of State Land.
- Caution.

mol.anambrastate.gov.ng

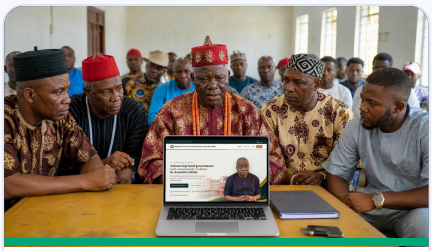


COMMISSION

Local Government Service Commission (LGSC), Awka

The statutory body that manages the workforce of the Local Government Service in Anambra State: it recruits, promotes, disciplines, develops and keeps a skilled workforce across all LGAs.

lgacommission.an.gov.ng



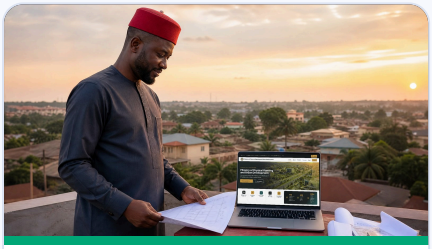
MINISTRY

Ministry of Local Government, Chieftaincy and Community Affairs

Oversees local government administration and grassroots governance, community development and chieftaincy affairs, working with LG authorities, traditional institutions and community leaders.

- Local Government Capacity Building.
- Chieftaincy Mediation Initiative.
- Community Development Grants.

molg.anambrastate.gov.ng



MINISTRY

Ministry of Physical Planning and Urban Development

Regulates all physical development in Anambra State by enforcing planning laws, issuing building permits, implementing the master plan and protecting road setbacks, drainage channels and public spaces.

- Building Permit Application.
- Development Control.
- Setback Verification.

mopp.anambrastate.gov.ng



MINISTRY

Ministry of Power and Water Resources

Oversees electricity supply, rural and urban water provision and related infrastructure, including mini-grids and renewable energy, boreholes and water treatment, and regulates private participation in power and water utilities.

- Borehole/water scheme permits.
- Rural/urban electrification coordination.
- Renewable energy initiatives.

mpwr.anambrastate.gov.ng



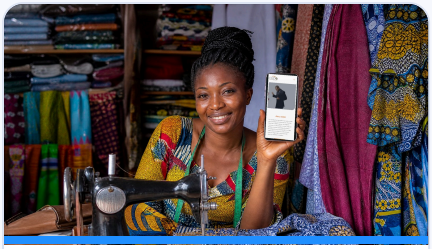
UNIT

Project Evaluation, Monitoring and Supervision Unit (PEMSU)

Independently monitors, evaluates and reports on public infrastructure projects across Anambra State through data-driven oversight, technical compliance and stakeholder engagement, so projects are delivered on time, in scope, on budget and to standard.

- Independent Evaluation.
- Standards Compliance.
- Transparency Reporting.

pemsu.anambrastate.gov.ng



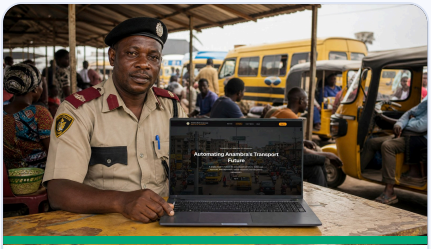
AGENCY

Anambra State Small Business Agency (ASBA)

Set up on 8 December 2014 to build a structured, efficient hub for micro, small and medium enterprises (MSMEs) that drives sustainable economic development, and to make it easier for MSME entrepreneurs and investors to access resources.

- Working Capital Loan for 1Youth2Skills Plus graduates.
- Micro Co-operative Solution Loan Scheme (Igwebuike).
- SME Solution Loan Scheme.

`asba.anambrastate.gov.ng`



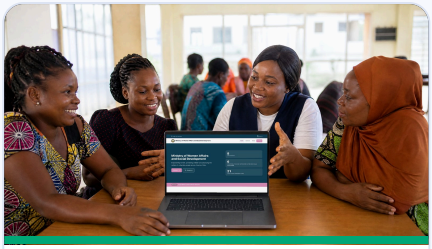
MINISTRY

Ministry of Transport

An online platform for transport regulation and compliance: motor park approvals, mass transit registration, vehicle inspection, accident (AVIR) reporting and compliance management for Anambra State.

- Motor Park Management.
- Mass Transit Registration.
- Revalidation Services for parks, terminals and loading bays.

`mot.anambrastate.gov.ng`



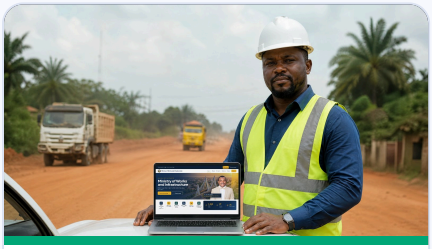
MINISTRY

Ministry of Women Affairs and Social Development

Promotes women's empowerment, protects children and vulnerable persons, provides social welfare and rehabilitation services, and advances inclusive social development across Anambra State.

- Women Empowerment.
- Child Welfare.
- Social Welfare.

`mwasd.anambrastate.gov.ng`



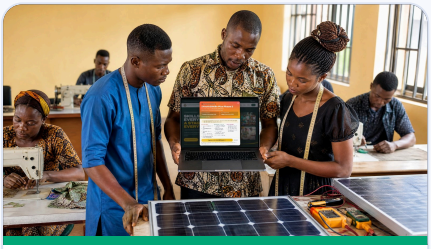
MINISTRY

Ministry of Works and Infrastructure

Provides strategic leadership in planning, developing and delivering public infrastructure; it designs, builds, rehabilitates and maintains State roads, bridges, drainage and government buildings.

- Road construction and rehabilitation.
- Bridge and culvert works.
- Drainage and erosion control.

`mowi.anambrastate.gov.ng`



MINISTRY

Ministry of Youth Development and Sports

Leads Anambra State's investment in its young people: skills, enterprise, mentorship and sport.

- 1Youth2Skills Plus: skills training with master trainers.
- Sports Development: register of sports practitioners.

`youthdev.anambrastate.gov.ng`

ASK NORA

Looking for a ministry?

Ask NORA for any ministry, agency or commission by name, acronym or web address. She knows all 29 official websites and what each one offers.



`smart.anambrastate.gov.ng`

Platforms and online service portals, every address.

All 30 platforms and online service portals in this handbook that have a public address, checked live on 12 November 2026.

The State Government website PUBLIC INFORMATION	anambrastate.gov.ng
Smart Anambra CITIZEN SERVICES	smart.anambrastate.gov.ng
GRM 2.0 CITIZEN SERVICES	smart .anambrastate.gov.ng/ submit-grievance
ASEPS GOVERNMENT OPERATIONS	aseps.anambrastate.gov.ng
Solution Lens 2.0 TRANSPARENCY	lens.anambrastate.gov.ng
DocTracker INFRASTRUCTURE	tracker .anambrastate.gov.ng
Road Tracker TRANSPARENCY	roadtracker .anambrastate.gov.ng
Road Pulse CITIZEN SERVICES	roads.anambrastate.gov.ng
The Office GOVERNMENT OPERATIONS	office .anambrastate.gov.ng
ASHEFAMU HEALTH	ashefamu .anambrastate.gov.ng
Telemedicine HEALTH	telemed .anambrastate.gov.ng
ICT Support SHARED SERVICES	support .anambrastate.gov.ng
e-MoJ JUSTICE	emoj.anambrastate.gov.ng
Anambra State Judiciary website JUSTICE	judiciary.an.gov.ng
iCase Flow e-Litigation Portal JUSTICE	efiling.judiciary .an.gov.ng
e-Affidavit JUSTICE	www.affidavit.judiciary .an.gov.ng
Lis Pendens Anambra JUSTICE	lispendens.judiciary .an.gov.ng
Oganiru Anambra REVENUE AND TAX	oganiruanambra.an.gov.ng
AIRS Tax Portal REVENUE AND TAX	tax.services.an.gov.ng
BPP e-Procurement Portal BUSINESS AND TRADE	eprocure.bpp.an.gov.ng
Vendor Management System (VMS) BUSINESS AND TRADE	vms.services.an.gov.ng
IVAS TRANSPORT	ivas.services.an.gov.ng
Ministry of Transport Services Portal TRANSPORT	mot.services.an.gov.ng
ARTMA Portal TRANSPORT	artma.services.an.gov.ng
ACTDA Portal LANDS AND PLANNING	actda.services.an.gov.ng
MPPUD Portal LANDS AND PLANNING	physicalplanning.services .an.gov.ng
Ministry of Lands Online Services LANDS AND PLANNING	onlineservices.mol .anambrastate.gov.ng
PPDMS Filling Station Portal BUSINESS AND TRADE	mop.services.an.gov.ng
Culture, Entertainment and Tourism Licensing Portal BUSINESS AND TRADE	amc.services.an.gov.ng
Pharmaceutical Distribution Hub, Oba HEALTH	obapharmahub .anambrastate.gov.ng

Official State addresses. Anambra State Government websites end in .anambrastate.gov.ng or .an.gov.ng; the one exception in this handbook is the Anambra State Development and Investment Corporation at adic.ng. Be careful with look-alike addresses ending in .com, .org or .ng that ask for payments or personal details. If in doubt, ask NORA at smart.anambrastate.gov.ng or start from anambrastate.gov.ng.

Ministry and agency websites, every address.

All 29 official ministry, agency and commission websites, checked live on 12 November 2026.

Ministry of Agriculture MINISTRY WEBSITE	moa.anambrastate.gov.ng
Office of the Auditor-General for Anambra State OFFICE WEBSITE	oag.anambrastate.gov.ng
Ministry of Budget and Economic Planning MINISTRY WEBSITE	mbep.anambrastate.gov.ng
Chinua Achebe International Cargo Airport (CAICA), Umueri AIRPORT WEBSITE	caica.anambrastate.gov.ng
Ministry of Commerce MINISTRY WEBSITE	moc.anambrastate.gov.ng
Ministry of Culture, Entertainment and Tourism MINISTRY WEBSITE	mocet.anambrastate.gov.ng
Anambra State Development and Investment Corporation (ADIC) CORPORATION WEBSITE	adic.ng
Ministry of Education MINISTRY WEBSITE	moedu.anambrastate.gov.ng
Anambra State Electricity Regulatory Commission (ASERC) COMMISSION WEBSITE	aserc.anambrastate.gov.ng
Ministry of Environment MINISTRY WEBSITE	moenv.anambrastate.gov.ng
Ministry of Finance MINISTRY WEBSITE	mof.anambrastate.gov.ng
Office of the Head of Service OFFICE WEBSITE	ohos.anambrastate.gov.ng
Ministry of Health MINISTRY WEBSITE	health.anambrastate.gov.ng
Ministry of Housing MINISTRY WEBSITE	moho.anambrastate.gov.ng
Anambra State Hydraform and Concrete Agency (ASHCA) AGENCY WEBSITE	ashca.anambrastate.gov.ng
Anambra State ICT Agency AGENCY WEBSITE	ict.anambrastate.gov.ng
Ministry of Information and Value Reformation MINISTRY WEBSITE	moi.anambrastate.gov.ng
Ministry of Justice MINISTRY WEBSITE	moj.anambrastate.gov.ng
Ministry of Lands MINISTRY WEBSITE	mol.anambrastate.gov.ng
Local Government Service Commission (LGSC), Awka COMMISSION WEBSITE	lgacommission.an.gov.ng
Ministry of Local Government, Chieftaincy and Community Affairs MINISTRY WEBSITE	molg.anambrastate.gov.ng
Ministry of Physical Planning and Urban Development MINISTRY WEBSITE	mopp.anambrastate.gov.ng
Ministry of Power and Water Resources MINISTRY WEBSITE	mpwr.anambrastate.gov.ng
Project Evaluation, Monitoring and Supervision Unit (PEMSU) UNIT WEBSITE	pemsu.anambrastate.gov.ng
Anambra State Small Business Agency (ASBA) AGENCY WEBSITE	asba.anambrastate.gov.ng
Ministry of Transport MINISTRY WEBSITE	mot.anambrastate.gov.ng
Ministry of Women Affairs and Social Development MINISTRY WEBSITE	mwasd.anambrastate.gov.ng
Ministry of Works and Infrastructure MINISTRY WEBSITE	mowi.anambrastate.gov.ng
Ministry of Youth Development and Sports MINISTRY WEBSITE	youthdev.anambrastate.gov.ng

59 doors, one camera away.

Point a phone camera at any code to open that platform or website. Every code opens an official State address listed in the directory.

The State Government website

Smart Anambra

GRM 2.0

ASEPS

Solution Lens 2.0

DocTracker

Road Tracker

Road Pulse

The Office

ASHEFAMU

Telemedicine

ICT Support

e-MoJ

Anambra State Judiciary website

iCase Flow e-Litigation Portal

e-Affidavit

Lis Pendens Anambra

Oganiru Anambra

AIRS Tax Portal

BPP e-Procurement Portal

Vendor Management System (VMS)

IVAS

Ministry of Transport Services Portal

ARTMA Portal

ACTDA Portal

MPPUD Portal

Ministry of Lands Online Services

PPDMS Filling Station Portal

Culture, Entertainment and Tourism Licensing Portal

Pharmaceutical Distribution Hub, Oba

Ministry of Agriculture

Office of the Auditor-General for Anambra State

Ministry of Budget and Economic Planning

Chinua Achebe International Cargo Airport

Ministry of Commerce

Ministry of Culture, Entertainment and Tourism

Anambra State Development and Investment Corporation

Ministry of Education

Anambra State Electricity Regulatory Commission

Ministry of Environment

Ministry of Finance

Office of the Head of Service

Ministry of Health

Ministry of Housing

Anambra State Hydraform and Concrete Agency

Anambra State ICT Agency

Ministry of Information and Value Reformation

Ministry of Justice

Ministry of Lands

Local Government Service Commission

Ministry of Local Government, Chieftaincy and Community Affairs

Ministry of Physical Planning and Urban Development

Ministry of Power and Water Resources

Project Evaluation, Monitoring and Supervision Unit

Anambra State Small Business Agency

Ministry of Transport

Ministry of Women Affairs and Social Development

Ministry of Works and Infrastructure

Ministry of Youth Development and Sports

Every acronym, in full.

The abbreviations used in this handbook. Ministries, agencies and platforms are also written out in full where they first appear.

ACTDA	Awka Capital Territory Development Authority
ADIC	Anambra State Development and Investment Corporation
AIRS	Anambra State Internal Revenue Service
APLUC	Anambra Property and Land Use Charge
ARTMA	Anambra State Road Traffic Management Agency
ASBA	Anambra State Small Business Agency
ASEPS	Anambra State Enterprise Payroll System
ASERC	Anambra State Electricity Regulatory Commission
ASHCA	Anambra State Hydraform and Concrete Agency
ASHEFAMU	Anambra State Health Facility Monitoring and Accreditation Unit
ASIN	Anambra State Identification Number
AVIR	expansion to be confirmed
BPP	Anambra State Bureau of Public Procurement
BVN	Bank Verification Number
C of O	Certificate of Occupancy
CAC	Corporate Affairs Commission
CAICA	Chinua Achebe International Cargo Airport
DPP	Director of Public Prosecutions
e-MoJ	Electronic Ministry of Justice
FOI	Freedom of Information
GRM	Grievance Redress Mechanism
ICT	Information and Communication Technology
IVAS	Integrated Vehicle Administration System
LGA	Local Government Area
LGSC	Local Government Service Commission
MDA	Ministry, Department or Agency
MPPUD	Ministry of Physical Planning and Urban Development
NDPA	Nigeria Data Protection Act 2023
NHF	National Housing Fund
NHIS	National Health Insurance Scheme (now administered by the National Health Insurance Authority, NHIA)
NIN	National Identification Number
NMDPRA	Nigerian Midstream and Downstream Petroleum Regulatory Authority
NORA	Neural Operations and Response Assistant (Chimnora)
PAYE	Pay As You Earn
PEMSU	Project Evaluation, Monitoring and Supervision Unit
PPDMS	expansion to be confirmed
SIEMS	Security Information and Event Management System
TCC	Tax Clearance Certificate
TIN	Tax Identification Number
VIO	Vehicle Inspection Office
VMS	Vendor Management System	

Two front doors.
One intelligence.
One Anambra.

NORA prepares. A human decides.

Ask NORA

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Delivered under the Solution Agenda of His Excellency, Prof. Chukwuma Charles Soludo, CFR, Governor of Anambra State. Each platform belongs to the ministry, department or agency named on its page; the Anambra State ICT Agency supports and monitors them.

Published by the Anambra State ICT Agency
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Everything Technology, Technology Everywhere
Digital Anambra, 2026 Edition. Revised edition, version 1.1, November 2026. Information checked as at 12 November 2026. © 2026 Government of Anambra State.